

Client Commitment

- **Communicate:** We will not only respond promptly to your calls and emails but we will reach out to you with new information.
- **Timeliness:** We will partner with each client to not only meet deadlines; but exceed them.
 - For accounting clients: strive to complete monthly financials by the 15th of the month.
 - For cost reporting clients: work to complete your report at least one week before the due date.
 - For billing clients: have billing processed and out by the 14th of the month.
 - For revenue cycle clients: work to have your revenue cycle closed by the 10th of the month.
- **Provide a quality product:** This means that all reports, financials and third party claims go through a review process prior to leaving our office.
- **Objectivity:** At times, this means telling you what you may not want to hear.
- **Impart Knowledge:** If we do not know the answer to your question, we will find it.
- **Tenacity:** On behalf of our clients we pursue every dollar you are owed to its logical conclusion.
- **Confidentiality:** What we know about your business stays between you the client and our company. We will never share non-public information regarding another client.
- **Efficiency:** We consistently look at new technology in an effort to work smarter.
- **Value Added:** We relieve your workload allowing you to focus on your core business.