

NATURE'S SUNSHINE®

# MASTER ORDER FORM

EFFECTIVE APRIL 2017



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Prices are subject to change without notice.  
*Los precios pueden cambiar sin previo aviso.*

Alphabetical price list included on pages 7-11  
*Lista alfabética, pg. 7-11*

Order at [www.naturessunshine.com](http://www.naturessunshine.com)

—Kosher Certified





















ALPHABETICAL LISTING						
STOCK NO.	QTY.	PRODUCT	DIRECT COST	QV POINTS	MEM. TO MEM. COST	SUGG. RETAIL
1625		Vitamin B Complex, Balanced (120 tabs)	14.95	14.95	17.20	22.45
1626		Vitamin B6 (120 tabs)	11.75	11.75	13.55	17.65
1778		Vitamin B-Complex (100 caps)	16.75	16.75	19.30	25.15
3241		Vitamin C (90 chewable tabs)	15.65	15.65	18.00	23.50
1606		Vitamin C Ascorbates (9 oz.)	30.75	30.75	35.40	46.15
1646		Vitamin C Citrus Bioflav. (90 tabs)	15.60	15.60	17.95	23.40
3240		Vitamin C T/R (1000 mg) (120 tabs)	30.75	30.75	35.40	46.15
1635		Vitamin C T/R (1000 mg) (60 tabs)	16.95	16.95	19.50	25.45
1155		Vitamin D3 (60 tabs)	9.75	9.75	11.25	14.65
1650		Vitamin E (100 IU) (180 softgel caps)	20.95	20.95	24.10	31.45
3332		VitaWave® Liquid Vit. & Min. (32 fl. oz.)	38.50	38.50	44.30	57.75
937		VS-C® (100 caps)	15.95	15.95	18.35	23.95
3167		VS-C® Liquid (2 fl. oz.)	15.95	15.95	18.35	23.95
949		VS-C® TCM Conc. (30 caps)	24.50	24.50	28.20	36.75
1382		V-X (100 caps)	23.70	15.15	27.30	35.55
730		White Oak Bark (100 caps)	12.15	12.15	14.00	18.25
3345		Whole Food Papayazyme (90 chew. tab)	13.95	13.95	16.05	20.95
1108		Wild Yam & Chaste Tree (100 caps)	14.25	14.25	16.40	21.40
745		Wild Yam (100 caps)	15.15	15.15	17.45	22.75
21400		Wintergreen, Wild (15 ml)	23.95	23.95	27.55	35.95

ALPHABETICAL LISTING						
STOCK NO.	QTY.	PRODUCT	DIRECT COST	QV POINTS	MEM. TO MEM. COST	SUGG. RETAIL
740		Wood Betony (100 caps)	18.50	12.25	21.30	27.75
1130		X-A® (100 caps)	20.95	14.20	24.10	31.45
1133		X-Action Reloaded, Men's (60 caps)	42.25	42.25	48.60	63.40
1121		X-Action® (Women) (100 caps)	16.25	16.25	18.70	24.40
5420		XyliBrite® Toothpaste (3.5 oz. tube)	5.50	2.45	6.35	8.25
5435		Xylitol Bulk (1 lb. bag)	10.75	5.70	12.40	16.15
5400		Xylitol Gum (Cinnamon) (100)	8.75	4.40	10.10	13.15
5403		Xylitol Gum (Green Tea) (100)	8.95	4.55	10.30	13.45
5408		Xylitol Gum (Peppermint) (100)	8.50	4.15	9.80	12.75
5405		Xylitol Gum (Spearmint) (100)	8.75	4.40	10.10	13.15
5412		Xylitol Mints (Berry) (240)	10.75	6.40	12.40	16.15
5415		Xylitol Mints (Lemon) (240)	10.75	6.40	12.40	16.15
5410		Xylitol Mints (Peppermint) (240)	10.95	6.60	12.60	16.45
750		Yarrow (100 caps)	11.95	11.95	13.75	17.95
508		Yeast/Fungal Detox (90 caps)	14.95	14.95	17.20	22.45
760		Yellow Dock (100 caps)	14.75	14.75	17.00	22.15
3857		Ylang Ylang, Organic (15 ml)	38.15	38.15	43.90	57.25
770		Yucca (100 caps)	13.95	13.95	16.05	20.95
1657		Zinc (150 tabs)	11.00	11.00	12.65	16.50
8788		Zinc Lozenge (60 tablets)	15.50	15.50	17.85	23.25

**Please Note:** Sales aids and supplies are not included in the Alphabetical Listing.  
(Los materiales en español no están incluidos en esta lista alfabética).

**Dear Customer:**

This correction sheet has been provided for any errors that may have occurred in the processing or shipping of your order. To correct these problems, please complete the form, including your name, account number, date of packing and order number.

**DAMAGED AND MISSING PACKAGES**

Before signing for any order, inspect the packages for any visible damage. Always note the damage when you sign and request a damage inspection. Then, check the boxes to determine the number of packages in the order and sign only for the packages you receive. Remember that NSP will not pay for damaged or missing packages that have your signature. You have 10 days to report any problems.

**CUSTOMER SERVICE CORRECTION FORM**

We encourage you to use these forms as mail correspondence with all the information supplied so that this problem can be handled promptly and efficiently. Forms correctly completed will be processed as quickly as possible; however, missing or inaccurate information can slow the process and keep you from receiving the quickest and most efficient service.

If you are returning damaged products, call Customer Service for an RG number before shipping. Every return needs a return authorization number (RG). You cannot use the same RG number on different returns. If your package does not have an RG number, no credit can be given and the products cannot be returned.

*Estimado cliente:*

*Le proveemos esta hoja de reclamos para cualquier error que pueda ocurrir en el proceso o embarque de su pedido. Para solucionar dichos problemas, por favor llene el formulario incluyendo su nombre, número de cuenta, fecha de empaque y número de pedido.*

**PAQUETES DAÑADOS O EXTRAVIADOS**

*Antes de firmar cualquier pedido revise los paquetes en caso de daños aparentes. Siempre al firmar anote el daño y solicite una revisión de daños. Después inspeccione las cajas para determinar el número de paquetes del pedido y firme solamente por los paquetes que reciba. Recuerde que NSP no pagará por paquetes dañados o extraviados que ya han sido firmados. Tiene 10 días para reportar cualquier problema.*

**FORMULARIO DE CORRECCION DE SERVICIOS**

*Le sugerimos que use estos formularios para correspondencia con toda la información provista de modo que el problema pueda tramitarse con brevedad y eficacia. Los formularios llenados en la forma correcta serán procesados lo antes posible. Sin embargo, toda la información que se omite o no esté correcta retrasará el proceso y le dejará sin recibir un servicio rápido y eficiente.*

*Si está devolviendo producto que está dañado, llame a Servicio al Cliente para que le den un número RG antes de enviar algún producto. Toda devolución necesita un número de autorización (RG) diferente. No se puede usar el mismo RG para diferentes devoluciones. Si su paquete no tiene RG, no se le podrá dar crédito y no podrá devolver el producto.*

Name/Nombre: \_\_\_\_\_

Account Number/Número de cuenta: \_\_\_\_\_

Telephone Number/Número de teléfono: (        ) \_\_\_\_\_

RG# \_\_\_\_\_

Order Number and Date/Número y fecha del pedido: \_\_\_\_\_

Stock No./no. de stock: \_\_\_\_\_ Lot No./ no. de lote \_\_\_\_\_

Complete explanation of the problem or error/ Explicación detallada del error o problema: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please check one/ Por favor marque uno:

REPLACE/REEMPLAZO

CREDIT ACCOUNT/ ACREDITÉSE A LA CUENTA

RETURN/DEVOLUCIÓN

OTHER - Please explain/OTRO - Por favor explique:



# NATURE'S SUNSHINE ORDER SALES QUICK FACTS

## 24-Hour Sales:

Internet: [www.naturessunshine.com](http://www.naturessunshine.com)

## Order Sales Hours of Operation:

Monday–Friday 6:00 a.m. to 6:30 p.m. (Mountain Time).  
Saturday 7:00 a.m. to 3:30 p.m. (MT). Orders taken on Saturday are shipped Monday.

## Telephone Numbers:

Order Sales English: 1-800-453-1422  
Order Sales Spanish: 1-800-321-0214  
Order Sales FAX: 1-800-472-9328  
Order by Internet: [www.naturessunshine.com](http://www.naturessunshine.com)  
Corporate Offices: 1-801-341-7900  
Customer Service: 1-800-223-8225  
(M-F: 6 a.m. to 6:30 p.m., Sat: 7 a.m. to 3:30 p.m. [MT])

## Mailing Address:

Nature's Sunshine Products, Inc.  
Attn.: Order Sales  
1655 N. Main St.  
Spanish Fork, UT 84660  
[www.naturessunshine.com](http://www.naturessunshine.com)  
e-mail: [questions@natr.com](mailto:questions@natr.com)

## Method of Payment:

**Personal Checks:** Must be mailed with order (starter checks not accepted).

**Credit Cards:** VISA, MasterCard, American Express or Discover Card.

**Bank Draft:** With prior approval, those who have maintained Manager status for six months can order using a Bank Draft. This is an electronic transfer generated by NSP that acts like a check.

## Service Fees:

### Shipping and Handling Charges:

(Prices are subject to change without notice.)

Order Total	Standard Shipping & Handling	
	Internet	Phone/Fax/Mail
\$0–99.99	\$8.45	\$9.95
\$100–199.99	\$12.45	
\$200–299.99	\$15.45	
\$300–399.99	\$17.95	
\$400–499.99	\$19.95	
\$500+	\$21.95	
Mail Innovations*	\$4.00	

\*For orders under one pound. Available by request.

Orders are shipped Monday–Friday, excluding holidays.

### Special Handling:

Expedited, Red label, Blue label, or Priority shipped orders will incur additional charges.

# NATURE'S SUNSHINE INFORMACIÓN ÚTIL PARA PEDIDOS

## Pedidos las 24 horas:

Internet: [www.naturessunshine.com](http://www.naturessunshine.com)

## Horario de atención del Departamento de Pedidos

De lunes a viernes de 6:00 a.m. a 6:30 p.m. Hora de Utah (MT) (MT) Los sábados de 7:00 a.m. a 3:30 p.m. (MT); los pedidos tomados los sábados serán despachados los lunes.

## Números telefónicos

Pedidos (español): 1-800-321-0214  
Pedidos (inglés): 1-800-453-1422  
Pedidos facsímil: 1-800-472-9328  
Pedidos por Internet: [www.naturessunshine.com](http://www.naturessunshine.com)  
Oficina Central: 1-801-341-7900  
Servicio al Cliente: 1-800-321-4652 (6 a.m.–6:30 p.m. [MT] lunes–viernes y 7 a.m.–3:30 p.m. [MT] sábado).

## Dirección postal

Nature's Sunshine Products, Inc.  
Attn: Order Sales  
1655 N. Main St.  
Spanish Fork, UT 84660  
[www.naturessunshine.com](http://www.naturessunshine.com)  
Correo electrónico: [questions@natr.com](mailto:questions@natr.com)

## Métodos de pago

**Cheque personal:** Debe ser enviado con el pedido. No se aceptan los cheques sin su nombre o dirección impresos.

**Tarjetas de crédito:** VISA, MasterCard, American Express y Discover.

**Transferencias bancarias:** Con aprobación previa, aquellos que han mantenido rango de Gerente por seis meses pueden usar "Giro Bancario", una transferencia de fondos generada por NSP, que es como un cheque.

## Costo de servicios

Total del pedido	Envío y manejo estándar	
	Internet	Tel./Fax/Correo
\$0–99.99	\$8.45	\$9.95
\$100–199.99	\$12.45	
\$200–299.99	\$15.45	
\$300–399.99	\$17.95	
\$400–499.99	\$19.95	
\$500+	\$21.95	
Mail Innovations*	\$4.00	

\*Disponible para pedidos de menos de una libra, a solicitud.

Los pedidos son enviados de lunes a viernes; se excluyen los días festivos.

### Envíos especiales

Los pedidos que sean enviados de manera rápida por medio de Red Label, Blue Label, Expedited o Priority, incurrirán cargos adicionales.

Prices are subject to change without notice.



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Spanish Fork, UT 84660  
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