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BISA FAQ

I. BISA

What is BISA about? What is BISA's mission & philosophy? BISA programs cater to beginners, intermediate & advanced players. Our focus is to develop skilled players utilizing the small sided approach.

What is the small-sided approach? Small-sided games are soccer games with fewer players competing on a smaller sized field. These are fun games that involve the players more because fewer players are sharing one ball. All ages can play "Small sided Games", but it has a definite developmental impact on our younger soccer players.

What does BISA mean? Baltimore International Soccer Academy

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What age group does the program facilitate? 4-14 years boys & girls

Is BISA currently a non-profit organization? Not yet, but we are an LLC and we are in the final stage working towards becoming a non-profit.

Is BISA on Social Media or the web? Yes, of course! InstaGram and Facebook and TeamApp (Search bisasoccer) and on the web www.baltimoreintsocceracademy.com.

II. The BISA Family

How much does it cost? \$160 per child for the Spring, Fall, and Winter seasons (if participating in clinics and Saturday futsal games). \$100 per child for Winter Indoor Clinics. See Travel team page for travel costs.

How can my child be on the travel team? He/she will have to attend Travel Team try-outs when announced. Travel Team members are chosen based on ability to complete various skills, drills and activities with confidence and accuracy.

How can I make payments? There are payment plans available. We accept cash, checks, money order and credit payments. You may also pay via PayPal to baltimoreintsocceracademy@gmail.com.

If my child can only participate once a week, is this ok? This is ok, as long as your child is not a travel team participant. Please let the coaches and administration know your intention as quickly as possible. Special pricing available for single day participants!

Are there any incentives for getting other families to join BISA? You can earn a discount off your total balance if refer family/friends who register as well. Referral discount will apply upon registering for the next season. Refer 3 new registered players and receive \$50.00 off. Refer 5 new registered players and your child's/ward's fee is waived.

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I have two kids, can I get a discount? You will receive a \$20 discount for your second registered child.

I have three or more kids, can I get a discount? 1st player full price & all other players \$30.00 dollars off.

How can I sponsor BISA? You are always welcomed to sponsor a child who wants to play but might not be in a financial position to do so. We have sponsorship letters that explain the beneficiary of your donation.

How can I get my child signed up? Who do I need to speak with? Complete the <u>online</u> registration form and our administrators will contact you within 24-48 hours.

Is there a prorated registration cost, if I register after the season has started? After the first two weeks, \$20 is subtracted for every two weeks after the start of the season.

What is BISA's policy on refunds? I paid for the season and have to withdraw my child/children will I get my money back? No! All fees collected are final and there will be no refunds. If a cancellation is received before the start of a camp, clinic, or session, the amount paid toward that registration will be applied as a future credit. This credit is claimable by the beginning of the season after which the cancellation occurred.

In order for all participants to have a great experience, appropriate behavior is expected. In rare instances continued behavioral issues can be a reason for dismissal. If this occurs, there will be no refunds or credits. Return to the program will be the decision of the BISA Board.

What do I get once my child is registered and paid for? Each completely registered child will receive BISA shorts, shirt and socks. You are responsible for providing shin guards and soccer cleats.

How can returning players order new practice uniforms or other BISA apparel? Let Parent Committee reps know so that your uniform can be ordered. You must have a 50% payment made toward your total balance before your order will be processed.

III. BISA PLAY

When and where are the practices? Spring/Fall Season Practices: Thursdays 6 pm-7:30 pm and Saturdays 10 am -11:30 am at the Herring Run Park.

Winter Season Practices: Medfield Heights Recreation Center

If there is inclement weather, how will I know that practice is cancelled? All weather closures will be placed on our website, facebook or BISA Soccer TeamApp at least two hours prior to the

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scheduled start of practice. Please check the yellow scrolling banner at the top of the home page.

In the event of inclement weather, if Baltimore city schools are closed, have early dismissals, or afternoon activities are canceled our session will also be canceled.

Do I get a new kit every season? What does a kit include? Kits are distributed to new players as they complete the registration process. However, all BISA players receive new kits each fall.

Is BISA an all year program? How long is each season? BISA operates during the spring, fall & winter seasons.

What attire is required for outdoor and indoor practice/ games? It is encourage that all players to come fully attired in shin guards, socks and soccer shoes/cleats for all practices/games. BISA uniform is required for Saturday scrimmages.

Where can parents purchase appropriate soccer attire? Soccer apparels can be purchased at any store with a sporting goods section.

Is there a BISA Pass Back Program? What is it? How can parents donate to or benefit from the Pass Back Program? Parents can donate new or fairly used soccer cleats to the program. These donations are issued to players within BISA's Club.

