

# USA Wrestling Membership System

**User Guide** 

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### Introduction

The USA Wrestling Membership System has been updated and now offers its members the chance to manage all their family and team profiles under one account.

The system now has the following workflow that will describe in detail within this document:

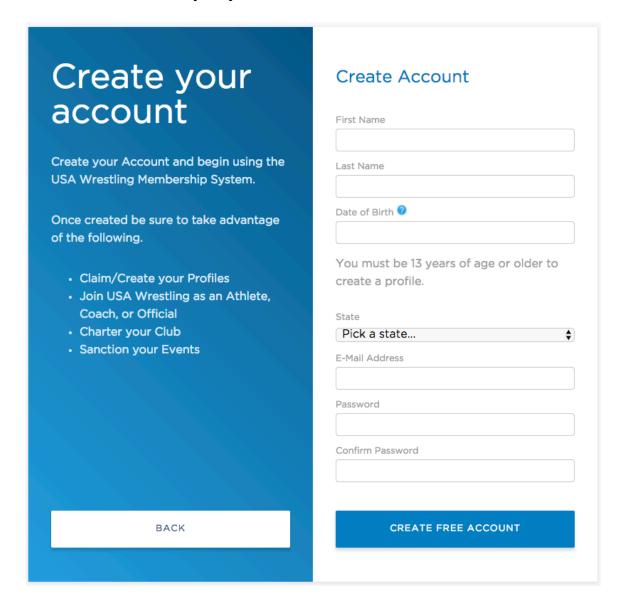
- Create an account on the system
- Claim or create profile(s) for you, your family, or teams
- Purchase memberships for your profile(s)
- Charter your club(s) and manage your additional insureds
- Sanction your event(s) and manage your additional insureds

The system maintains historical data from the previous system and once you have claimed your old profiles you will be able to see your past memberships as well as your past payment history.

The USA Wrestling Membership System does this all with an easy-touse interface that helps you manage every aspect of your memberships.

# **Creating An Account**

Creating an account is the first step to entering the USA Wrestling Membership System. You will be asked to give us some basic details to start your account. USA Wrestling is a COPPA compliant website and as such we cannot allow accounts for anyone under the age of 13, so we ask that parents and coaches create the accounts and claim their child/wrestler's profiles. Once the profile is claimed it cannot be claimed by anyone else until it has been released.



### Why do I need an account?

Due to the new system changes and the site being COPPA compliant we now require that all accounts that have access to the website and the profile(s) within the site only be for people above the age of 13. The new system has all your old data held as profile(s) that you will claim or create once you have an account. This is new to the system so creating your account is your first step.

## What happened to my data from the old system?

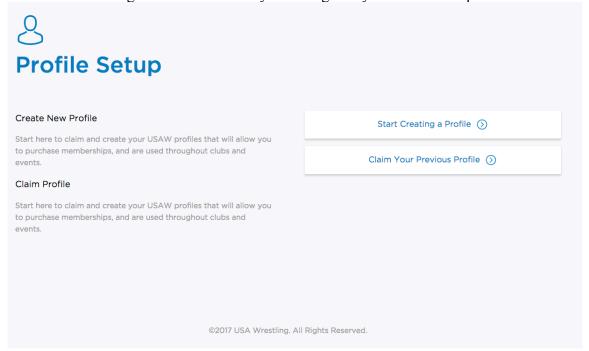
USA Wrestling pulled over your old data as profile(s) and memberships within the new membership system. After you create an account you will be able to "Claim" your old profile using your USAW ID or by searching by your name, state, and birthdate. The new system allows you to claim your whole family so there is only one account needed to manage everything your family does within USA Wrestling.

## Why do you need my birthdate for an account?

The Children's Online Privacy Protection Act (COPPA) was enacted in 1998 by the US Congress. The primary goal of COPPA is to allow parents to have control over what information is collected from their young children online. On July 1, 2013, a new rule concerning COPPA went into effect. The new rule applies to operators of commercial websites directed to children under 13 that collect, use, or disclose personal information from children. Because we do not engage in any such collection use or disclosure, this website is exempt from certain COPPA regulations, including the parental permission requirements. In order to ensure that we are not collecting information from people under the age of 13 we require that all account report to us a birthdate during the account creation.

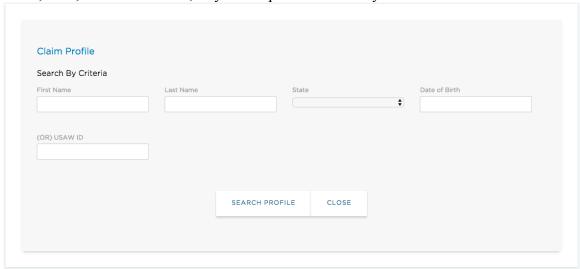
# **Profile Management**

After creating your account you can now click Profiles in the top menu in order to go to the profiles management screen. Profiles are the backbone of the USA Wrestling Membership System and is where all your personal information is stored in the system. This information is used in purchasing memberships, managing club charters, and event sanctions. You should keep all profile(s) updated frequently as this is the information that USA Wrestling will use to contact you throughout your membership seasons.

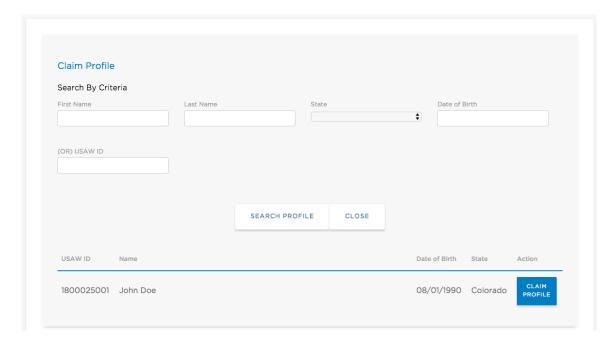


# Claiming a Profile

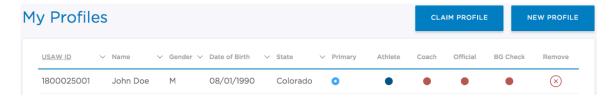
Click on "Claim Your Previous Profile" and search for your child or children as well as your personal profile in order to claim it. You can search by entering the first name, last name, state, and date of birth, or you can provide us with your USAW ID.



After the search your results will be displayed as shown below and you can click "Claim Profile" to add it to under your account.

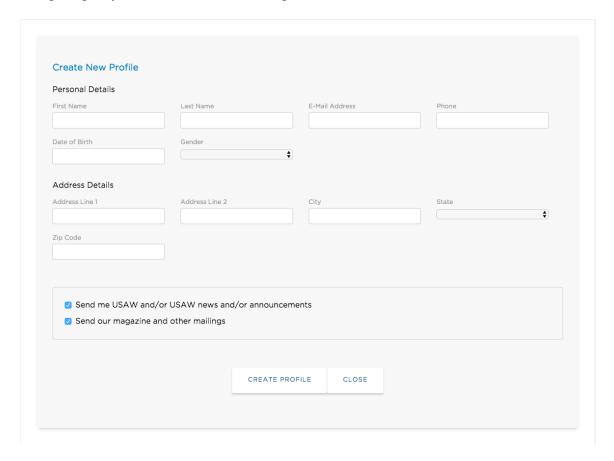


Once claimed under your account it will display in the "My Profiles" table and allow you to start managing your membership(s), club(s), and event(s), under that profile. Any previous clubs and events will now start populating for you.

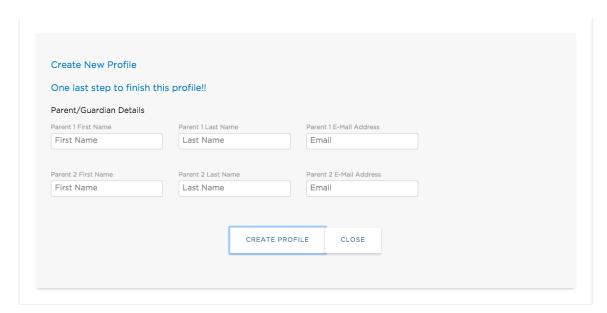


### Creating a new Profile

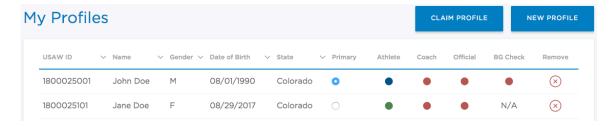
If this is your first time with USA Wrestling and you have never had a membership previously then you will need to create yourself and/or your child and or children a profile as the first step towards becoming a member. Click on "Start creating a Profile" and giving us **your** contact information, gender, and date of birth.



If the profile you are creating is under the age of 18 you will be prompted to provide parent contact information as well.

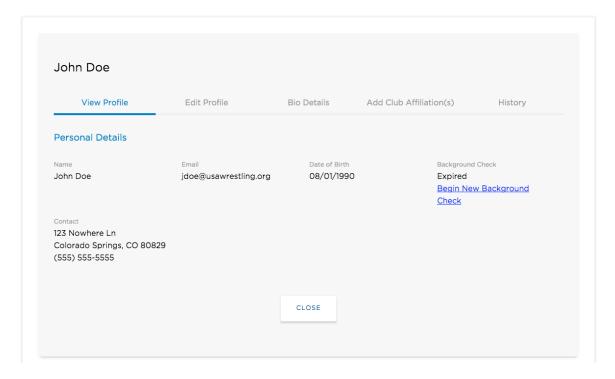


Once created it will be added under your account and it will display in the "My Profiles" table and allow you to start managing your membership(s), club(s), and event(s) under that profile.



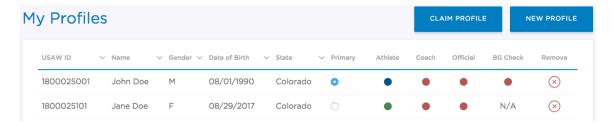
## How do I update my Profiles?

From the profile(s) listed under the "My Profiles" table simply click on the profile in the table that you are wanting to edit. The profile will load as seen below, you will have the options to View Profile, Edit Profile, Bio Details, Add Club Affiliation(s), and view the Profiles Membership History.



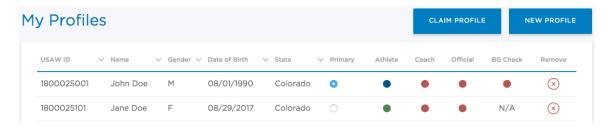
# How do I remove a Profile from under my Account?

Clicking the X under the remove column on the "My Profiles" table will release that profile to be claimed by others within the system. Until this happens the profile cannot be claimed by any other individual.



## What does the primary mean?

The primary radio button on the "My Profiles" table specifies which profile is the primary for your account. As you move through out the system we will use that profile to pre-fill contact data as needed.



# What are the bubbles under Athlete, Coach, Official, BG Check?

The bubbles you see are an easy way to check your profiles and their membership status. Below is a key that explains the color coding.

#### Athlete:

Red = Expired Membership

Green = Full or Traditional Athlete Membership

Yellow = Limited Folkstyle Athlete Membership

Blue = Open License Membership

Grey = High Performance Athlete Membership

#### Coach:

Red = Expired Membership

Green = Current Year Membership

#### Official:

Red = Expired Membership

Green = Current Year Membership

#### BG Check:

Red = No Background Check or the Background Check is Expired

Green = Has a Current Background Check

N/A = The Profile birthdate is under age and a Background check is not required

#### SS Check:

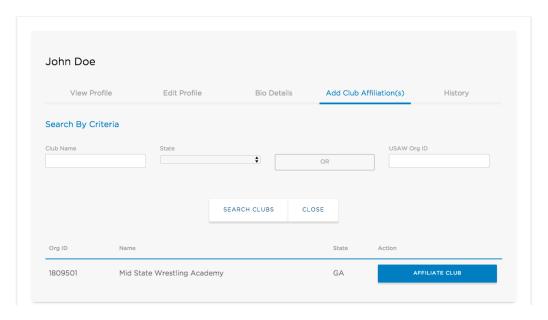
Red = No SafeSport certification

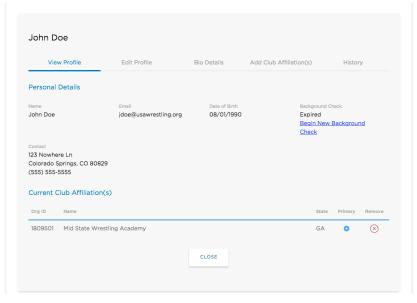
Green = Has completed the safe sport certification

#### What are Club Affiliations?

Club affiliations are a way for you to tie your profile to the clubs that you or your family attends and participate under. By affiliating your profiles with clubs, those club adminstratorts have the ability to help manage your profiles and memberships without having to claim them. You can add as many affiliations as you would like. Your primary affiliations will show up as your club listed on your membership.

Search for clubs by name and state, or by the Org Id if you know it. Just like claiming a profile once the search results are returned you can click "Affiliate Club" to add the club to your profile.



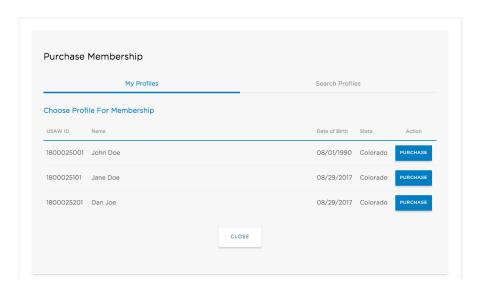


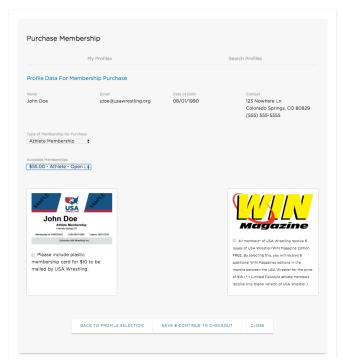
# **Purchasing A Membership**

Under the memberships section of the system you can purchase and renew all your profile(s) membership(s). Here you can manage your athlete, coach, and official memberships.

## Purchase for my profile

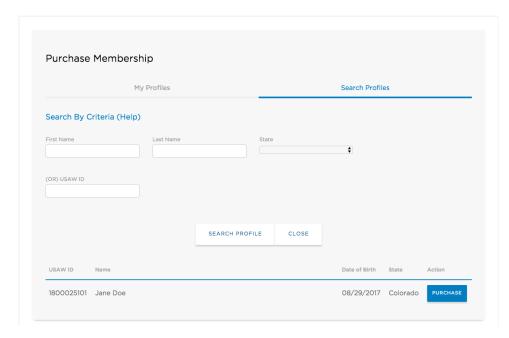
Clicking the "Purchase Membership" link will allow you to choose the profile you wish to purchase a membership for, then you can select your type of membership (Athlete, Coach, or Official) that you wish to purchase.



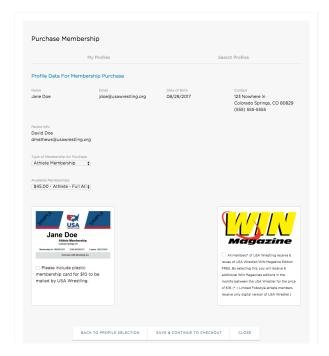


### Purchase for a profile I do not have claimed

To purchase a membership for a profile that you do not have claimed, after you click "Purchase Membership" you will click the "Search Profiles" tab and search for the name and state or USAW Id number of the profile you are wanting to purchase for. When the search results return you will need to click the "Purchase" link to load that profile for purchasing.



Once loaded you can select your type of membership (Athlete, Coach, or Official) and the membership you want to purchase.



### Why does it say I need a background check to purchase?

If you are receiving a message about needing a background to purchase the membership you are attempting to buy, it is because USA Wrestling requires that all coaches and officials must have a current background check in order to become a member. USA Wrestling provides the link to obtain the background check under the "View Profile" as well as within the message you have received. Once your background check is complete USA Wrestling will be notified and you will see the "BG Check" bubble turn green. At that time you can continue purchasing your Coach/Official Membership.

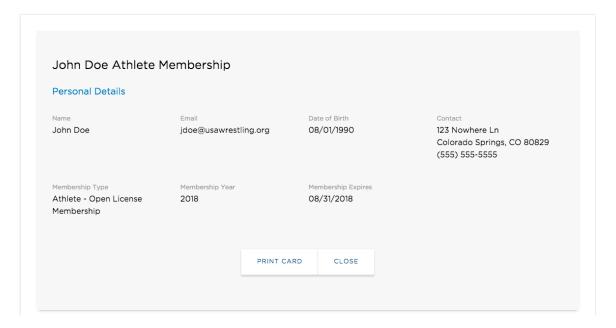
# Why does it say I need a SafeSport certification to purchase?

If you are receiving a message about needing a SafeSport certification to purchase the membership you are attempting to, it is because USA Wrestling requires that all coaches and officials must have a SafeSport certification in order to become a member. USA Wrestling provides the link to obtain the s SafeSport certification under the "View Profile" as well as within the message you have received. Once your SafeSport certification is complete USA Wrestling will be notified and you will see the "SS Check" bubble turn green. At that time you can continue purchasing your Coach/Official Membership.

# How do I print my membership card?

Printing your membership card can be done in one of two ways.

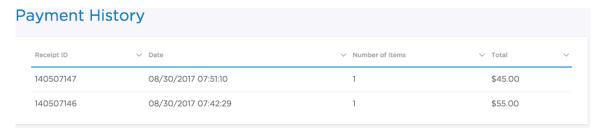
1. Under your memberships, if you click on the membership you are trying to print a card for you will then see a "Print Card" button. Clicking it will download a pdf with the membership so you can print it or save it to your phone or computer.



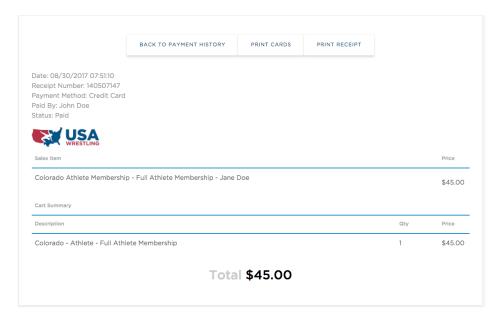
2. You can print the membership from the receipt that you purchased the membership on. Under your "Payment History" located under the account icon in the menu.



Once you are under your "Payment History" click the receipt to load it on the page.

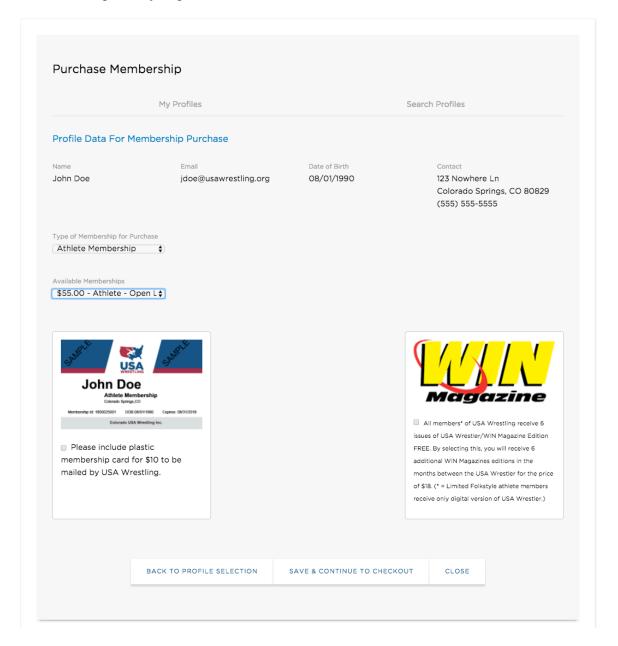


Clicking on the "Print Cards" button on the receipt will download a pdf with all the cards purchased on that receipt so you can print it or save it to your phone or computer.



# How do I purchase a hard card?

At the time of your membership purchase you can add a hard card to your cart by clicking the check box below the sample hard card. The hard card will be added to the profile you are purchasing for. The hard card will be processed and sent to the address listed on the profile you purchased it for from the National Office.



# How do I verify memberships for others within USA Wrestling?

Verifying memberships is an easy way for you to check the membership status of anyone within USA Wrestling Membership System. Under the memberships section of the website you can click the "Verify Membership" button at the top of the page and do a search on name and state or USAW ID. The returned result will show you the same bubbles described under your profiles. As an addition you can see their highest coach's certification.

Below is a key that explains the color coding.

#### Athlete:

Red = Expired Membership

Green = Full or Traditional Athlete Membership

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#### BG Check:

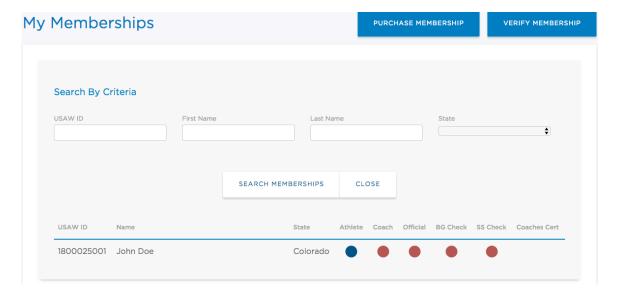
Red = No Background Check or the Background Check is Expired

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Red = No SafeSport certification

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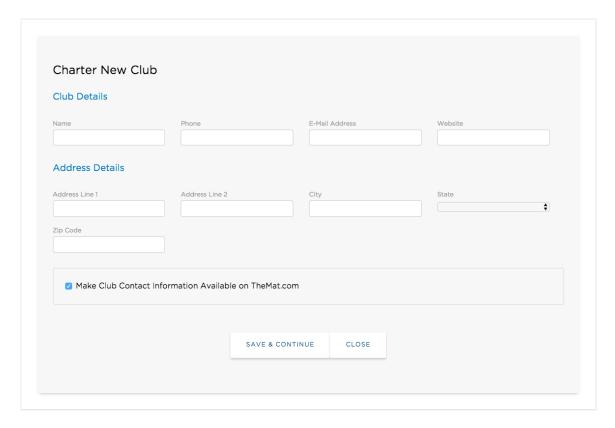


### **Club Charters**

Under the "Clubs" section of the website you are able to purchase/renew club charters, as well as manage all aspects of your club. As a club adminstrator you can view/edit your club information, add insured details, and manage your clubs positions, permissions, and its members. You will see all clubs that you have permissions for under the clubs list.

### How do I charter a club?

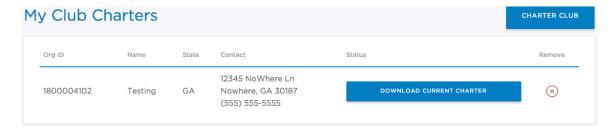
To charter a club you click the "Charter Your Club" button and fill out the required information, once completed you will be asked if you want to "Continue to Checkout" or "Continue and Add Additional Insured Entity(s)".



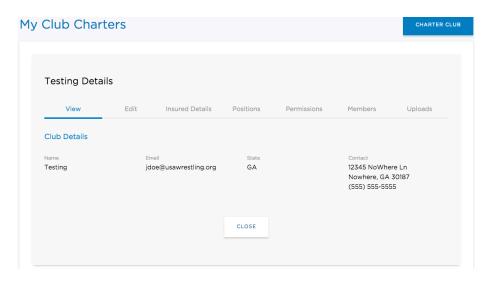
If you are trying to renew your club and it is not in your clubs section please contact USA Wrestling at <a href="mailto:info@usawrestling.org">info@usawrestling.org</a> for help before trying to create a new club charter. Old clubs are in the system but you may not have permissions assigned.

# How do I add additional insured entity(s)?

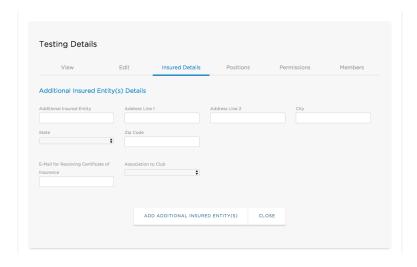
Besides adding during the creation of charter you can add additional insured entity(s) by going to the clubs section of the system and clicking on the club you are wanting to add one to.



This will open the club admin where you can view/edit club information, manage the clubs insured details, as well as the positions, permissions, and club members.

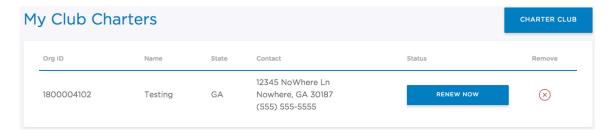


Clicking the "Insured Details" tab will allow you to manage additional insured entity(s) and add them to your shopping cart.

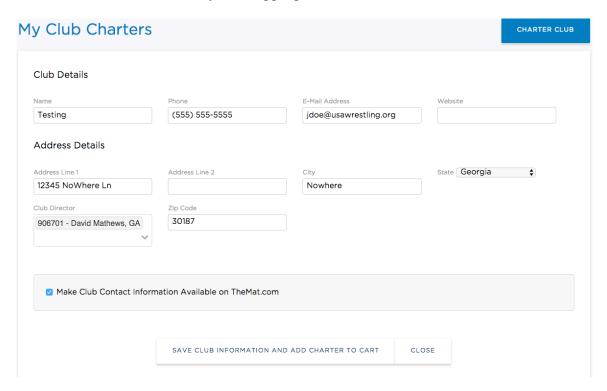


#### How do I renew a club charter?

Renewing a club charter is easy inside the new system. Start by going to the clubs section of the system and within the table you will see a "Renew Now" button.



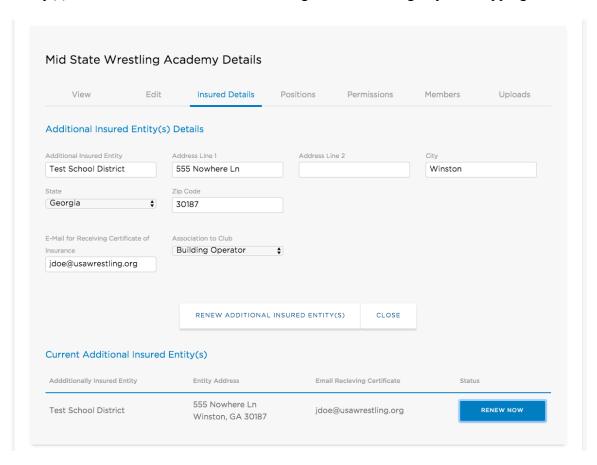
Clicking the button will load the club into the edit window for you to make changes if needed and add the charter to your shopping cart.



If you are trying to renew your club and it is not in your clubs section please contact USA Wrestling at <a href="info@usawrestling.org">info@usawrestling.org</a> for help before trying to create a new club charter. Old clubs are in the system but you may not have permissions assigned.

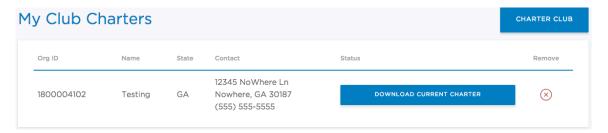
# How do I renew an additional insured entity(s)?

Just as with the club charter you can renew the additional insured entity(s) by "Insured Details" tab of the club admin. Clicking Renew from the "Current Additional Insured Entity(s) table will load the insured for editing and then adding to your shopping cart.



# How do I print my club charter recogintion certificate?

If you have a current club charter then you will see in the "My Club Charters" table a button to "Download Current Charter" this will start a download of the charter pdf so you can print it or save it to your computer.

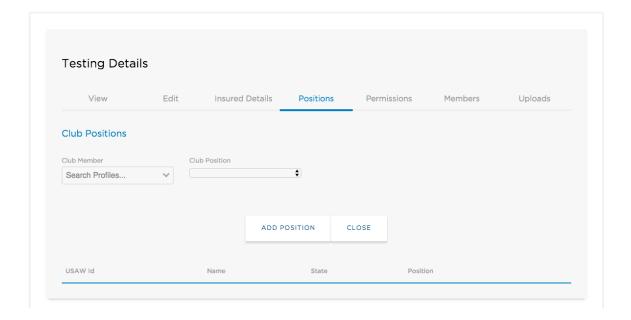


# Why do I get an error that the club director has to have a current membership?

When creating/renewing a club charter USA Wrestling now requires that the person listed as the Club Director must be a current member of USA Wrestling and over the age of 18. If you have any questions on this please contact USA Wrestling at info@usawrestling.org

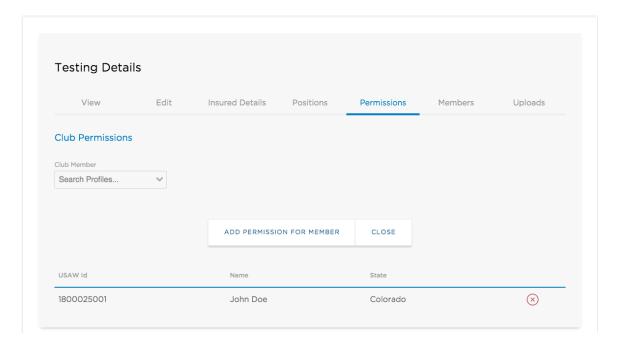
### What are club positions tab for?

Here is where you can assign profiles in the system to be listed in positions within your club. Click in the club members box and enter the name or the USAW ID of the person you are looking for, select them, then select the club position they will hold. Finally click the "Add Position" button and they will now be listed within USA Wrestling as holding that position within your club.



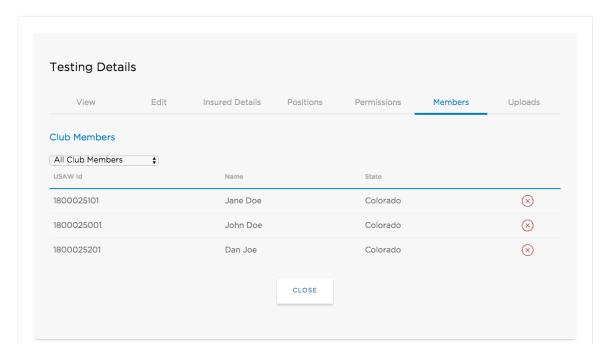
# What are club permissions tab for?

Club permissions allow you to assign the admin panel ability to others. Once you assign someone to a permission they will now be able to see the club under their clubs list and administer the club as well as renew it if needed. To add a club permission click in the club members box and enter the name or the USAW ID of the person you are looking for and select them. Finally click the "Add Permission for Member" button and now when they log in they will have access to the club.

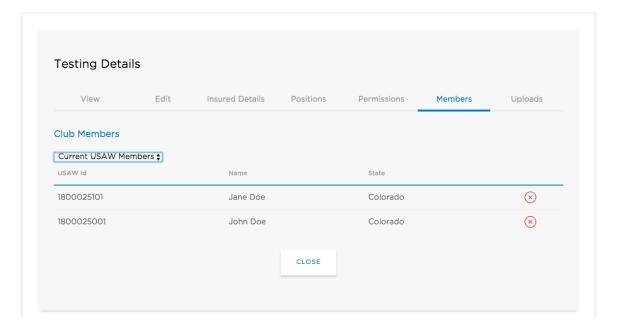


#### What is the club members tab for?

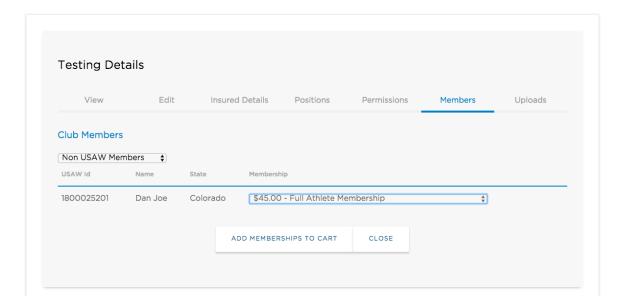
The club members tab shows you all the current profiles that are affiliated with your club. By default it shows you all the affiliated members, but you can filter then to show only the "Current USAW Members", meaning those who are affiliated to your club and have a current membership.



You can use the dropdown filter to see "Non USAW Members", which are those who are affiliated and do not have a current membership for the current membership year.

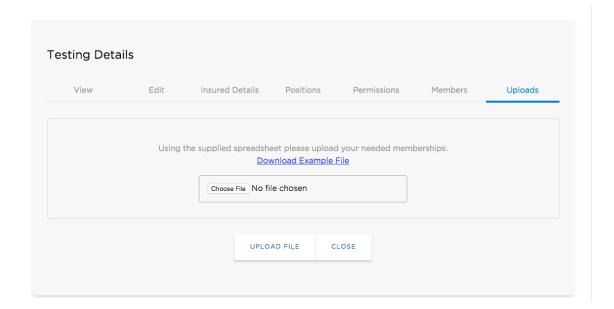


From the "Non USAW Members" filter you will have the ability to purchase their athlete memberships by selecting the dropdown beside their name and clicking the "Add to Cart" button.



### What is the club uploads tab for?

Club uploads allow you to purchase USA Wrestling athlete memberships for your club members, as well as add new members. You will download the example excel file and fill out the file as in the examples. When you upload the file it will then add those memberships to your cart for purchase. If you have questions or concerns on this please contact USA Wrestling at info@usawrestling.org.

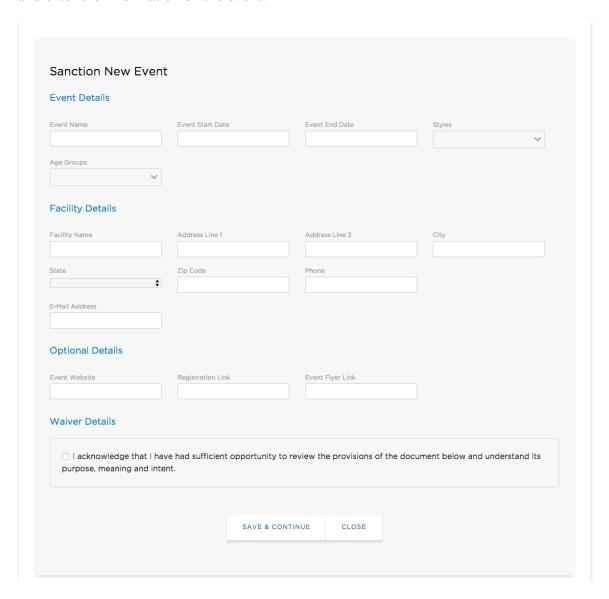


### **Event Sanctions**

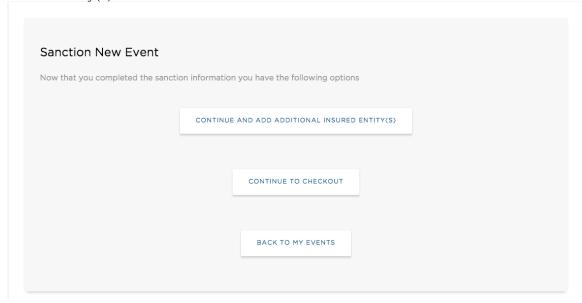
Event sanctions are where you will go to add your events to the system and add your aditional insured entity(s). You will see all events that you sanctioned or that you are listed as the Event Director on.

### How do I sanction as event?

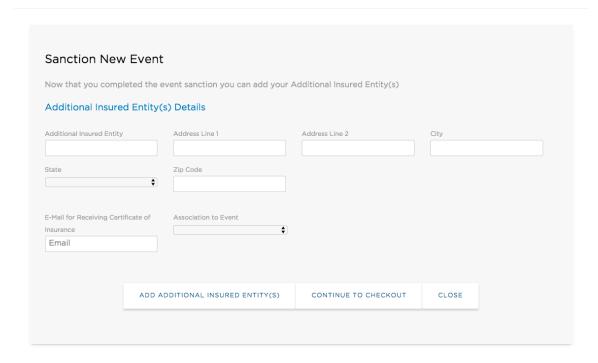
Under the events section of the website you can click the "Sanction Your Event" button and enter the information on the event.



Upon clicking the "Save & Continue" button you will be prompted to add your additional insured entity(s) or continue to checkout.



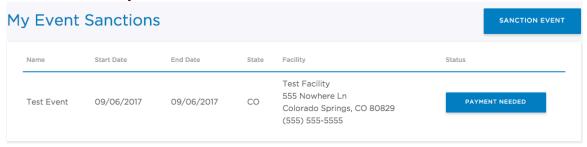
Adding your additional insured entity(s) can now be done by providing the insured details and clicking the "Add Additional Insured Entity(s)" button.



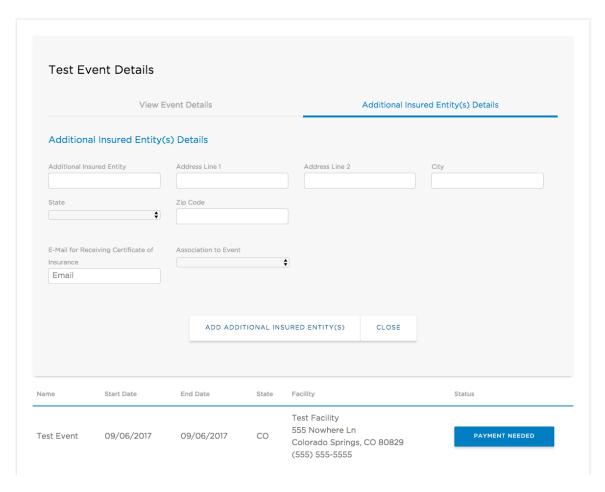
After these items are purchased it will go through an approval process with your state and then be processed and an insurance certificate will be issued for the event. The certificate will be emailed to the provided email address for the insured.

# How do I add additional insured entities for my event?

If you have already purchased your event sanction and wish to go back and add an additional insured entity you will first go to the events section of the system. Click on the event you wish to add the insured.

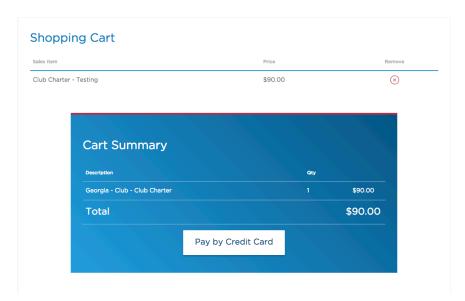


Then click the "Additional Insured Entity(s) Details" tab and fill out the information. Afterward clicking the "Add Additional Insured Enity(s)" button will save it and add to your cart for finalizing. All event insureds must go through the shopping cart (at no cost) and have a receipt before it can be sent to the insurance company.

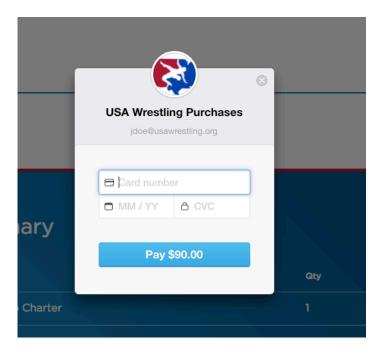


# **Shopping Carts**

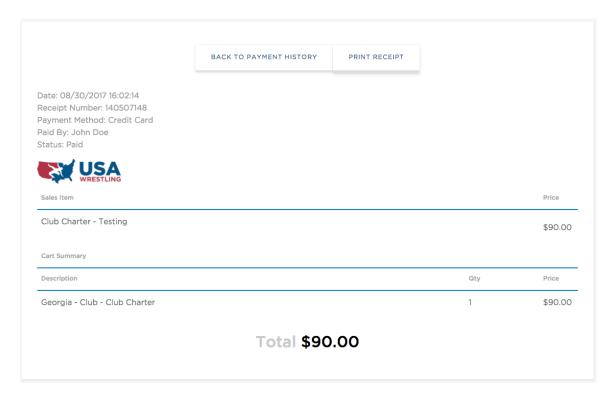
With items in your shopping cart you will be able to see the items line by line as well as the Cart Summary.



To finalize the purchase you click the "Pay by Credit Card" and fill out the appropriate card information.



After the purchase you will be presented with a copy of your receipt for the purchase and it will also be available in your "Payment History" from now on.

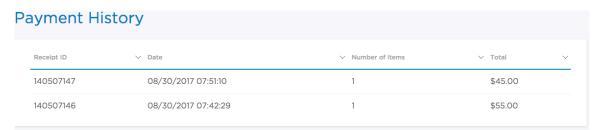


# **Payment History**

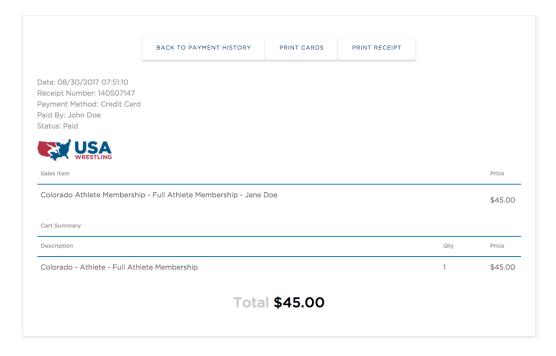
Payment history is located under the account icon in the top menu.



Here you will see a list of previous payments made to USA Wrestling by your account or from profile(s) you have claimed.

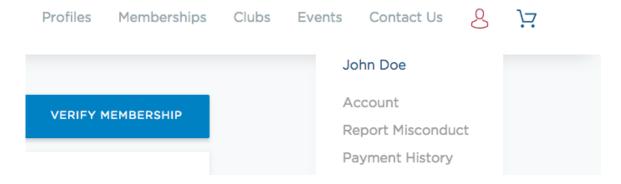


Clicking on a receipt will load it up for you to print the receipt or the membership cards that were purchased on the receipt. You can contact USA Wrestling regarding any questions you may have on your receipts and please provide the "Receipt ID" to USA Wrestling.



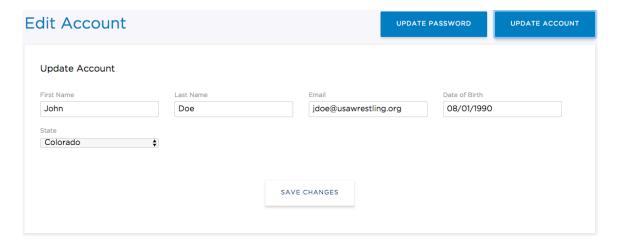
### **Account Info**

The account link under the account icon in the top menu will allow you to access and change the personal data associated with your account.



# How do I update the information on my account?

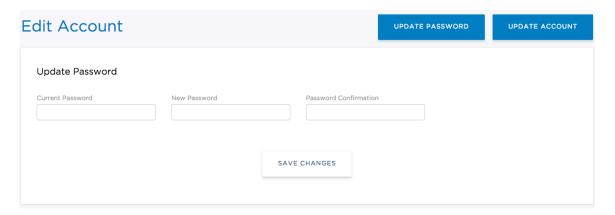
After you are in the account section of the system you can make updates by clicking the "Update Account" button and saving any needed changes.



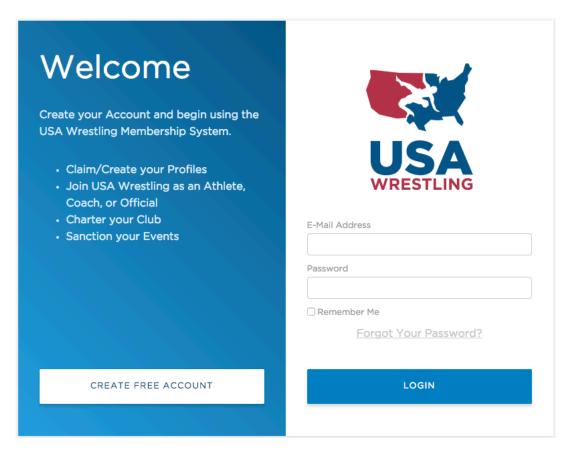
## How do I reset my password?

There are two ways to update your password within the system

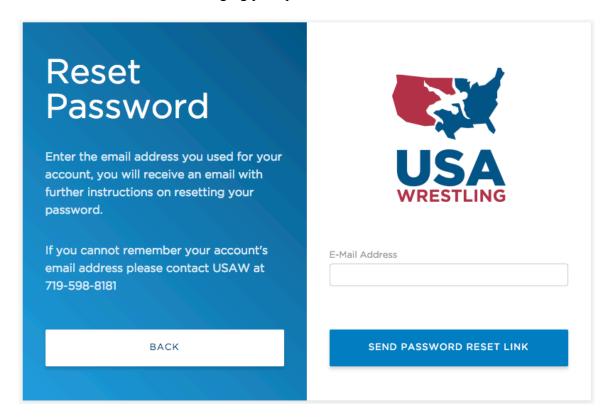
1. Under the account section you can click the "Update Password" button and then giving your current password and the new password you are able to make the change.



2. From the login screen if you can click the "Forgot Password" link.



After providing the email address for the account you will be able receive and email with instructions on changing your password.



If you have issues resetting your password please contact USA Wrestling at <a href="mailto:info@usawrestling.org">info@usawrestling.org</a> for help.

# **Report Misconduct**

The safety of our participants is of paramount importance to USA Wrestling. USA Wrestling has a zero tolerance for abuse and misconduct. This includes not only on the mat safety, but also off the mat safety in any part of USA Wrestling's programs. USA Wrestling is committed to creating safe and fun environments for youth. This includes, but is not limited to, providing training, educational materials and resources for our events, clubs, officials, coaches and parents. As such we allow you to anonymously submit reports of misconduct to USA Wrestling from the website.

