



Hollywood Casino at Penn National Race Course
777 Hollywood Blvd
Grantville, PA 17028

Tersano Inc.
5000 Regal Drive
Oldcastle, Ontario
N0R 1L0

To: Steve Hengesperger

I was very pleasantly surprised that the Lotus Pro can do so many different cleaning tasks and yet have no chemical residue!

One of our high traffic area which is the restaurant facility is all tiled and one of our biggest issue was greasy slippery floors. Ever since we've been using the lotus Pro that problem is non existent!

I also cannot believe how well it works on the carpet extractor and spotter as well as great on glass and stainless steel! We had many skeptics at the beginning but using the lotus Pro is believing!

Kris McCarrel

Director of Housekeeping
Hollywood Casino at Penn National Racecourse
777 Hollywood Blvd.
Grantville, PA. 17028
PH: 717-469-3374
FAX: 717-469-2910