Red Hand *it*

Portfolio & Program Management • IT Governance • Solutions Engineering • Cloud Computing • Data Analytics

CORPORATE

CAPABILITIES

For additional information, please contact:

Tim Johnson
President & CEO
(202) 386-0855
tj@redhandit.com

www.redhandit.com

THANK YOU FOR TAKING TIME TO REVIEW OUR CORPORATE CAPABILITIES

The information provided within our corporate capabilities brochure provides an overview of our service offerings. Our offerings are designed to help CIO's with decision making, enhancing the user experience, promoting investment control and aligning secured IT services with their business mission objectives. We implemented or offerings in three (3) scenarios:

1. From the initial maturity level for organizations that need repeatable processes
2. Introduce mid-level maturity for IT programs that have repeatable or defined operations
3. Merge within IT programs that are at an optimized level with managed performance

We are a Portfolio, Program and Project Management firm that builds process improvement strategies through effective IT Governance for Systems/Network Engineering, Data Analytics and Software Development. Our corporate strategy is to provide continuous education and mentoring for our consultants to empower them with solutions for both the technical and human challenges that our clients are facing in today's IT market.

RedhandIT's successful service offerings in combination with our talented IT consultants provides our customers with end-to-end solutions that improves service delivery, reduces costs and strategizes operational readiness to meet our clients mission.

Sincerely,

Tim Johnson

President & CEO

Creating jobs for America

Who we are

RedhandIT is a small disadvantaged and minority-owned business that supports Chief Information Officers in meeting their strategic goals through successful IT portfolio management, governance, and service management consulting services. We specialize in the delivery of engineered solutions for systems, networks, cloud and data analytics to assist with the transformation of business data into information that provides insight for decision making.

Accreditations and Business Types

Certified Minority Owned Business
Small Disadvantage Business
A Delaware LLC based in Maryland

SAM/ORCA Registration

DUNS: 078315242
CAGE / NCAGE: 6LS86
TIN: 450603446

NAICS Codes:

517919: All other telecommunications
518210: Data processing, hosting, and related services
519130: Internet publishing and broadcasting and web search portals
541511: Custom computer programming services
541512: Computer systems design services
541513: Computer facilities management services
541519: Other computer related services
541611: Administrative management and general management consulting services

541612: Human resources consulting services
541613: Marketing consulting services
541614: Process, physical distribution, and logistics consulting services
541618: Other management consulting services
541690: Other scientific and technical consulting services
611420: Computer training
611430: Professional and management development training

Service Offerings

The success of our core competencies are a result of our 6 professional service offerings. Each offering is designed to manage it's own set of core competencies while focusing on implementing industry best practices to exceed client expectations.

Portfolio, Program & Project Management

IT Governance & IT Service Management

Data Analytics & Big Data Management

Hosting Services & Data Center Management

Web & Application Development

Policy Writing & Statistical Compilation

Portfolio, Program & Project Management

An organization cannot understand its direction or future without understanding if their strategy is reflected within their portfolio of programs and projects. *RedhandIT's* service offering provides clients with this necessary blend by focusing on measuring their strategic direction and progress to help maximize the return on all IT programs and projects executed to meet the mission. Our consultants are trained to service our clients with solutions for their PMO needs and their methodology of choice for project management (Agile, Lean, Waterfall, etc.).

- Portfolio Governance
- Contract Management
- Customer Satisfaction
- Resource Allocation
- Performance Measuring

- Earned Value Management
- Requirements Management
- Change Management
- Qualtiy & Risk Management
- Mentoring and Team Building

IT Governance & IT Service Management (ITSM)

This service offering focuses on a 'common sense' solution for designing and implementing an IT governance program integrated with formal ITSM processes. Faced with smaller budgets and higher customer expectations, our clients are in need of IT consultants trained to institute such a program to help improve their service delivery, comply with enterprise architecture and capital planning standards, and measure performance. Based off of the COBIT, ITIL, ISO and CMMI frameworks, this service is offered and tailored to our clients environmental and cultural needs.

- Strategic Alignment
- Resource Management
- Risk Management
- Performance Measuring
- Business Requirements
- IT Process Management
- Policies, Plans and Procedures
- Compliance Management

- Federal Enterprise Architecture
- Capital Planning (CPIC)
- Financial Management
- Fee-for-Service Modeling
- Service Level Management
- Reports & Scorecards
- Executive Dashboards
- Customer Relation Management

Data Analytics & Big Data Management

One of the largest investments of any business is turning data into information that provides the business insight. Our *Data Analytics & Big Data Management* service offering provides CIO's with a program designed to maximize on the investment of data analytics, predictive analysis and business intelligence reporting to provide business insight. Our subject matter experts are experienced in providing solutions to data governance, engineering, administration, and hosting of structured and unstructured data. We work closely with all data analytics, big data, and cloud vendors to help build a cost efficient and secure environment for our clients data needs.

- Data Governance
- Predictive Analytics
- Business Intelligence
- Natural Language
- Data Security

- Workflow Automation
- Cognitive Computing
- Data Warehouse
- Program Cost Sharing
- Program Data Integration

Hosting Services & Data Center Management

RedhandIT's experience in providing support to data, applications and websites span from the typical data center and infrastructure support models to cloud service models. Our engineers work with our clients to assess their goals to measure what is desired and what is possible. We architect solutions that meet compliance mandates, business needs, and ROI expectations to provide a reliable, available and secure environment.

- Application & Web Hosting
- IaaS, Saas, PaaS Hosting
- Cloud First Initiative
- Continuous Monitoring (C&A)
- Federal Enterprise Architecture
- Fee-for-Service (FFS) Modeling

- Strategy Planning
- System Design
- Alternative Analysis
- Evaluation Testing
- Cyber Security
- Information Assurance

- System Integration
- Performance Analysis
- Systems Administration
- Maintenance
- Disaster Recovery
- Back-up Recovery

Web App Development

We specialize in agile methodologies and service-oriented architectures (SOA) to offer solutions for the development of applications and websites to improve productivity and customer satisfaction. Our philosophy in design and development is wrapped with a user experience focus that translates vision and concepts into productive tools. Our consultants design and build to the requirements keeping in mind of infrastructure sizing and the blending of transactional system processing with data analytics and business intelligence.

- Requirements Analysis
- Design and Programming
- Mobile Applications
- API Development

- User Experience
- Lifecycle Testing
- Training and Adoption
- MS SharePoint

Policy Writing & Statistical Compilation

With *RedhandIT's* corporate office located in Washington, DC, we are exposed to the political changes that occur and the demands policy makers have on analytics and statistical compilation needed to back new policies. In conjunction with our Data Analytics service offering, we produce clear and well-written policy documents that focus on policy recommendations and rationale that presents a coherent argument.

Our researchers and statisticians conduct in-depth assessments that produce thorough and balanced statistical analysis that solves a problem or proves/disproves specific hypotheses. Our policy writers transform the data and recommendations collected into concise, readable, accurate and persuasive policy documents.

- Policy Process Research
- Data Collection Methodology
- Qualitative/Quantitative Collection
- Market Research Briefings

- Data and Statistical Analysis
- Policy Arguments and Briefings
- Memorandums and Directives
- Presentation and Speech Writing

Our Clients

Federal

Private

Our Partners