

District 3 COMMUNITY CONTACT GUIDE

When to contact 911 and who to call in other cases...

- A) **Dial 911** when your situation meets the following...
- a. All life threatening situations
 - b. All suspected crimes in progress (examples include, but not limited to)
 - i. Battery
 - ii. Robbery
 - iii. Shots Fired/Shootings
 - iv. Burglary
- B) **Non-Emergencies** – Dial 933-4444 (press 9 for squad response)
- a. When a squad/officer is needed at the scene, but the situation is NOT life threatening (examples include, but not limited to)
 - i. Loud Music
 - ii. Neighbor Trouble (non-violent)
 - iii. Family Trouble (non-violent)
 - iv. Theft
 - v. Violation of Restraining Order

FREQUENTLY ASKED QUESTIONS

Q: What if I have invited someone into my unit/home and now they are refusing to leave?

A: Before calling the police, call the security or manager of your building. They may be able to convince the person to leave. If they cannot resolve the issue then they (the manager or security) should call the police. If you cannot contact a manager or security, then call the non-emergency number directly. This type of problem qualifies as nuisance activity and you may be held accountable for it.

Q: I'm having problems controlling my children. What should I do and when can I call the police?

A: Call the police only if they have become violent or are destroying property. If this is not the case, and you are in need of family services or counseling, contact the numbers below. Calls to police for incidents such as these may qualify nuisance activity.

Aurora Family Services of Milwaukee	342-4560
Parent Helpline	671-0566
Pathfinders	271-1560
CHIPS Petition (last resort)	257-7352

Q: I'm having problems with my boyfriend/girlfriend/husband/wife. When should I call the police?

A: Call the police only if they become violent or are destroying your property. If this is not the case, and you are in need of family/counseling services contact the numbers below.

Sojourner Family Peace Center Hotline and Shelter Resources	933-2722
Sojourner Family Peace Center Confidential Advocate	935-3983
Milwaukee Women's Center Crisis Line	671-6140
Sexual Assault Treatment Center	219-5555
SafePath Teen Crisis Line (Pathfinders)	271-9523

Q: What if I suspect there is drug activity at a particular residence or in my building?

A: There are several numbers to call and ways to report this activity. Be prepared to answer questions such as: Exact Address/Location/Unit, who is involved (names/descriptions, if known), if there is a particular method of distribution (ex. Knock at window, hand to hand, person to ask for, etc), when the dealing is most active?

- Community Prosecution Unit: 935-7033, 935-7972, 935-7037
- ADA Christopher Ladwig (235-6616, Christopher.ladwig@da.wi.gov),
- P.O. Ashley Van Drisse, P.O. Thomas Guthrie (559-0662, tguthr@milwaukee.gov)
- Mandy Potapenko – CPU Coordinator (414-788-0155, mandy@milwaukeehidta.org)
- District 3 Lieutenant: 935-7231
- Community Liaison Officer: 935-7733

ADDITIONAL COMMUNITY RESOURCES:

IMPACT 211 Community Information Line	211 or 773-0211
Bureau of Milwaukee Child Welfare (to report suspected child abuse or neglect)	220-SAFE (220-7233)
ElderLink (to report suspected abuse of the elderly 60 years or older; also referral line for resources)	289-6874
Psychiatric and Suicide Prevention Hotline	257-7222
Poison Center	800-222-1222