

Temple-Inland

Engineered Wood Siding

Limited Warranty (March 1983-April 2005)

Temple-Inland Forest Products Corporation warrants to the original owner that its engineered wood siding substrate will be free from defects in materials and workmanship, and will comply with the Voluntary Product Standard which is in effect at the time of manufacture, and such warranty will be valid for a period of twenty-five (25) years. Should the product be found not to comply with this warranty at any time within twenty-five (25) years from date of installation, Temple-Inland will issue a cash refund for a prorated portion of the purchase price of the defective siding.

Temple-Inland further warrants that the factory-applied primer or prefinish will not peel, crack or blister under normal conditions of use or exposure for a period of five (5) years from the date of original installation. Should the factory finish fail under this warranty, Temple-Inland will compensate the original owner in cash for the material and labor required to refinish the siding with one coat of acrylic latex house paint.

Any claim must be made in writing to Temple-Inland Forest Products Corporation at P.O. Drawer N, Diboll, Texas 75941, within sixty (60) days after discovery of any defect and before alterations are made. Temple-Inland must be given a reasonable time to investigate the claim before any alterations are made. This warranty is effective only if the siding is handled, stored, installed, finished, used, and maintained according to Temple-Inland's installation instructions, and in accordance with good standards of practice within the building industry. This warranty does not apply where siding is used for trim strips, fascia, mansards or skirting. This warranty is not effective when the siding is subjected to unusual physical impact, abrasion, abuse, neglect, prolonged contact with accumulated water, moisture condensation in the wall cavity, nor is this warranty effective when there is a failure to provide reasonable and necessary maintenance, including recaulking, repainting, or other normal weather protection. Temple-Inland will not be responsible for the unsatisfactory performance of its siding or for damaged siding that is caused by others not under the control of Temple-Inland.

Temple-Inland shall not be liable for incidental, indirect, special, or consequential damages arising from any breach of this warranty. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

The duration of any implied warranty shall be the same as that of the express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

www.Temple-Inland.com

TempleInland

PROPERTY OWNER'S SIDING INFORMATION FORM

Your cooperation in fully completing this form will help us respond promptly.

1. Date _____ Date sent to owner 3/23/10 by (initial) L/K
2. Property owner _____
3. Property address
Street _____
City _____ State _____ Zip _____
4. Single-family home? _____, apartment complex? _____, mfg'd or mobilehome? _____,
garage only? _____, other? (describe) _____
5. Address of owner if different from property address
Street _____
City _____ State _____ Zip _____
6. Owner's telephone number: Home _____ Work _____
7. Explain your concern about the siding

8. When was the structure built, or when was the siding in question installed? _____
9. Has the siding been repainted since installation? Yes _____ No _____ Not sure _____
If yes, list repaint date(s) by year _____
10. What is the wall stud spacing? 16 inches _____ 24 inches _____
11. If your siding is horizontal boards, a) measure the distance between the nails and the bottom edges of the boards, b) write the average distance here: _____ inches, c) measure the shortest distance between the bottom board and the ground, deck, patio slab, etc, d) write it here: _____ inches, e) which wall does this shortest distance occur on? _____

(continue on back)

12. If the siding looks like vertical boards (large panels with or without vertical grooves),
a) measure the distance between the nails along the edges, b) write it here _____ in.,
c) measure the distance between the nails in the middle portions of the panels,
d) write it here _____ inches, e) measure the shortest distance between the bottom
edges of the panels and the ground, deck, patio slab, etc, f) write it here _____ in.

13. What are the dimensions of the walls that siding is installed on? (Measure length and height of siding on each exterior wall to nearest foot.)

1. Front: length _____ ft, height _____ ft.
2. Side: length _____ ft., height _____ ft.
3. Side: length _____ ft., height _____ ft.
4. Rear: length _____ ft., height _____ ft.
5. Other: length _____ ft., height _____ ft.

Explain _____

14. Please include the following photos with this form:

- Full front view, rear view, and view of each side of home or structure.
(Not required for multi-building apartment complex).
- At least six close photos that show the siding condition(s) that concern you.

15. Please include a sample of the siding, about two square feet in size, removed from the wall and showing the condition(s) that concern you. Include at least one fastener (nail or staple) that held the siding in place.

16. Securely package the photos, sample, and this completed form together and send to:

Mr. Leslie Kilgore
Temple-Inland
303 South Temple Drive
Diboll, Texas 75941

*Note: Sample and photos become the
exclusive property of Temple-Inland
and will not be returned.*

The above information is true and correct to the best of my knowledge. I understand that submitting this completed form, photos, and sample does not guarantee an automatic payment to honor my complaint. Any payment is subject to results of the sample evaluation and would be pro-rated from the year of siding installation.

Signature of owner _____

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