

We look forward to welcoming you to the school and hope you will work with us regarding the following Class and Refund policies.

## CLASS POLICIES

- Course registration is best handled online at www.findyourlightartschool.com.
- Supplies are not included in the cost of the course. Some students already have supplies. You will
  be provided a supply list at the time of purchase.
- The art school will provide easels, chairs, drawing horses, and paper towels.
- Please be prepared to take all painting supplies home with you after each class. We will provide drying racks for paintings that are in process.
- Children are not allowed to accompany parents to class.
- There is no additional charge for models.
- We accept same day registrations.
- Please arrive 15 minutes before start of class to set up. Please don't arrive more than 30 minutes prior to the start of your class.
- Please wear clothing that could get paint on it!
- Plan on NOT using your electronic devices during class.
- The art school is a smoke-free building.
- Enter the art school either through the front door on Layton Avenue or use the ramp door on the west side.
- There is a small parking lot east of the building. Otherwise there is plenty of free street parking.
   We are ADA accessible. There is a ramp entrance on the west side of the building. We are located on MCTA routes 15 and 55.

## REFUNDS

- Class fees are paid in full prior to the first class. Please find the class list with class descriptions at www.findyourlightartchool.com. Choose a class that is the best fit for you. Place your selection in the cart. We accept all forms of credit card payment. No personal checks please.
- We reserve the right to cancel any class if enrollment minimums are not met. In that case, you will be notified by us no less than 24 hours before the class starts. You will be provided a full refund using the same method you used for payment.
- We reserve the right to cancel classes for inclement weather. When in doubt check our facebook page. In addition, we will make every effort to either text or call you.
- We are not obligated to provide make up classes. We cannot compensate students for missed classes. Missed classes may or may not be able to be re-scheduled or made up. Re-scheduling missed classes for true emergencies or illness will be managed on an individual basis. Please Email Madeline at findyourlightartschool@gmail.com.
- If class is canceled by the instructor a make up class will be added.
- A minimum of 24 hour notice before the start of the course is needed to receive a full refund for any "Foundation" course. There are no refunds for no-shows. Please Email Madeline at findyourlightartschool@gmail.com with cancellation notices and to have your refund processed.
- A minimum of 72 hours notice prior to the start of the first class of an "8 Week Course" is required to receive a full refund. Without the requested notice, a 50% service fee will be retained. There are no refunds for no-shows.

By registering for a class you are confirming that you have read, understand and agree to the refund and class policies.