

STDB Product Update – FAQ

What happened to STDB?

On December 14, Xceligent, who was operating Site to do Business for CCIM Technologies, Inc. unexpectedly filed for Chapter 7 bankruptcy. Their offices were immediately closed, all employees were terminated and all websites and products that were owned or operated by Xceligent went down as well. This unfortunately included STDB.

Is STDB Bankrupt?

STDB is the wholly owned subsidiary of CCIM Institute and is not bankrupt. Xceligent was the vendor that managed the day-to-day services of STDB.

Is STDB coming back?

Every effort is being made to get the site back up as quickly as possible. However, since Xceligent was operating STDB at the time of their bankruptcy filing we are working through the legal process.

When is STDB coming back?

While we can't give you an exact date, we are hopeful it will be by the first part of February. In the meantime, we do have most of the tools available for users and the instructions for access to each are included below.

Will it be the same?

There may be some slight differences, but our plan is to return all the tools.

Could this type of outage occur again?

CCIM is putting in safeguards to make certain that the control of the STDB site remains with CCIM.

What do we do in the meantime?

While we work on restoring the entire site, we do have workarounds for accessing most of the tools that were a part of STDB.

Where are my old projects?

Once you access Business Analyst, your projects should be there.

Is STDB still offering webinars and trainings?

We don't have any webinars scheduled now as all of our efforts are going towards helping our members get access to the tools.

Can we still access the Learning Center?

Yes, the STDB Learning Center is still available using the link below:

<http://learningcentertest.webstarts.com/index.html?r=20170105155446>

How do I access the tools?

See instructions below on each of the tools:

Esri tools:

Website: <https://stdb.onelogin.com>

For instructions on getting access, [click here](#).

Token Error – If you receive an error message, please confirm that you are using the web link – <https://stdb.onelogin.com>. This should resolve any “token” or “certificate” issues that you might be having.

Business List tool:

Below are the login credentials for the temporary business list platform. It is a little bit of a different process for accessing the lists but the data is the same.

Website: datavu.databaseusa.com

User Name: stdb@ccim.com

Password: STDBlists

[Tutorial for DataVu](#)

Flood Map tool:

Below are the login credentials for the temporary Flood Map platform. As with the business list, the process is a little different but data is the same.

Website: <https://riskmeter.corelogic.com>

For instructions on getting access, [click here](#).

RealNex MarketEdge

Website: <http://www.realnex.com/>

Login with the same credentials you used previously. Should you have login and product questions about MarketEdge, reach out to support@realnex.zendesk.com.

For password or login questions on the other tools, call the CCIM Solution Center at (800) 621-7027, option 2.

For help with searches, list creation, and downloads, contact Carol Campbell or Ben Wilson.