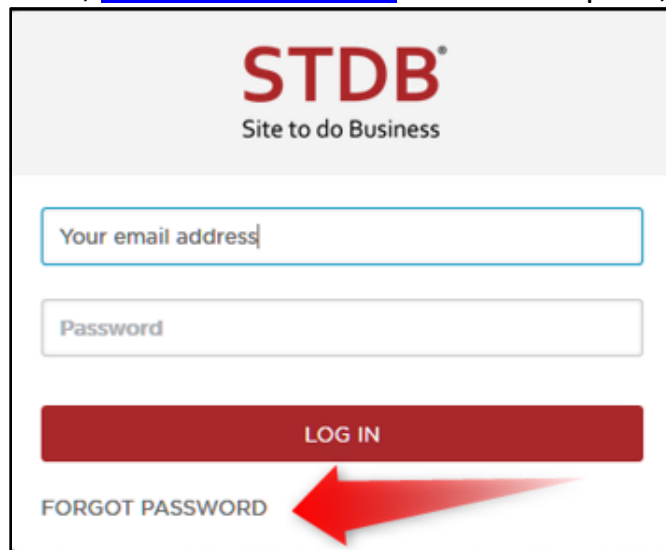


Esri Tools Login Help

To access the Esri tools, follow the instructions below:

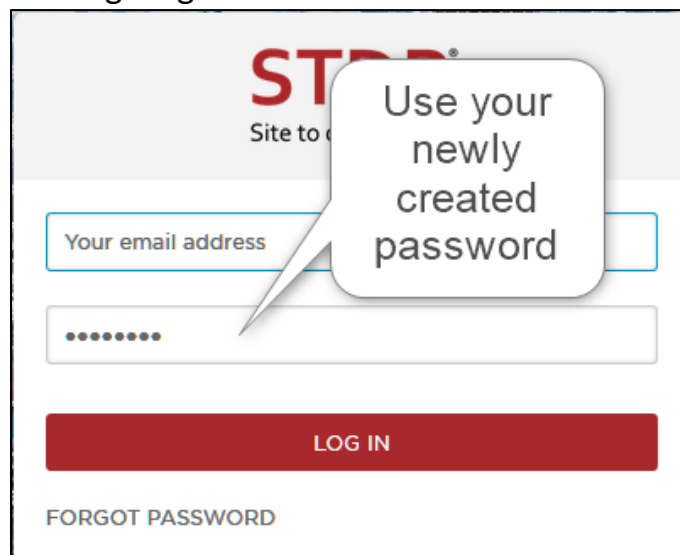
- Go to: <https://stdb.onelogin.com>
- Use the same username you used to log into STDB before the outage
- You will need to change your password so select the Forgot Password. You will receive an email with a link to change your password
- If you do not receive an email, reach out to the following so we can verify you are in the system:

The CCIM Solution Center at (800) 621-7027, option 2, or Ben Wilson, bwilson@ccim.com Carol Campbell, ccampbell@ccim.com



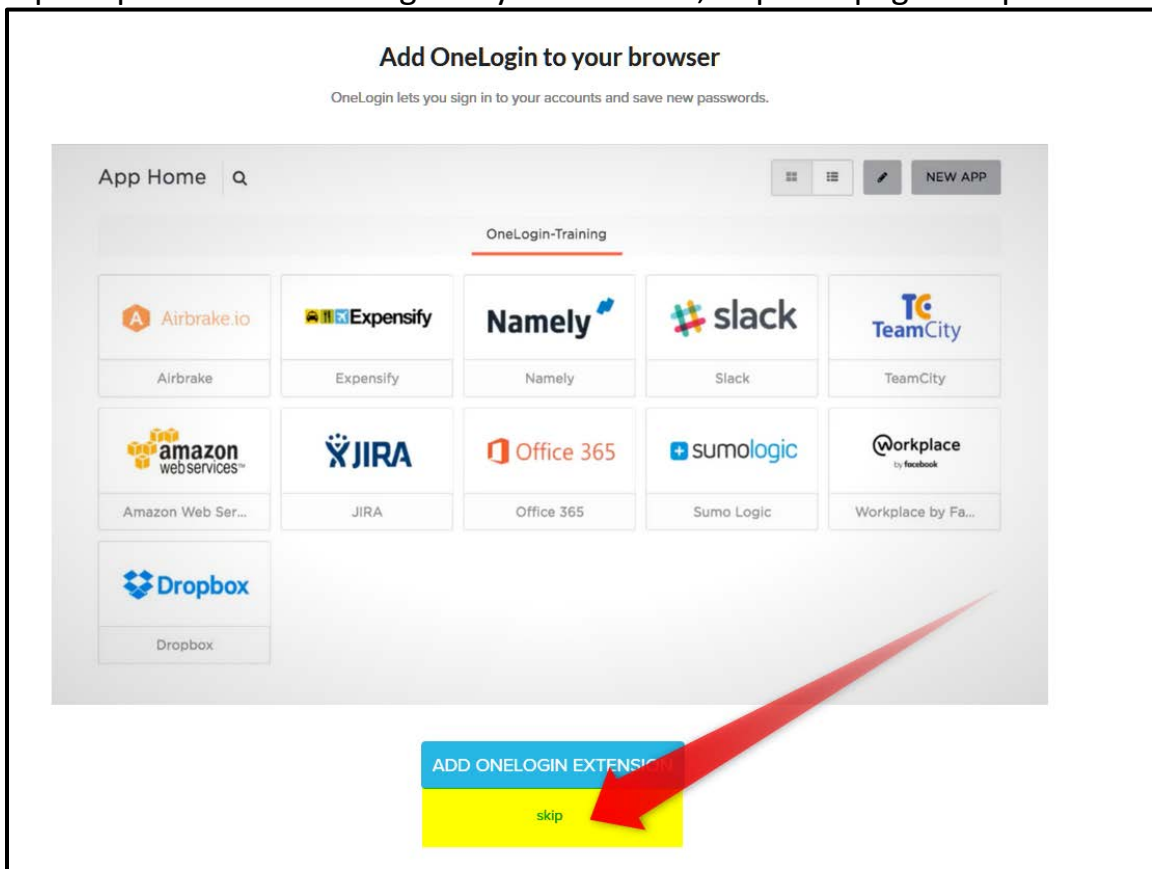
The screenshot shows the STDB login page. At the top, the STDB logo is displayed with the tagline "Site to do Business". Below the logo are two input fields: "Your email address" and "Password". A prominent red "LOG IN" button is centered below the fields. At the bottom left, there is a "FORGOT PASSWORD" link. A large red arrow points from the right side of the page towards the "FORGOT PASSWORD" link.

- Go back to <https://stdb.onelogin.com/portal/> to login
- You may want to bookmark <https://stdb.onelogin.com/portal/> so you can go back to login again

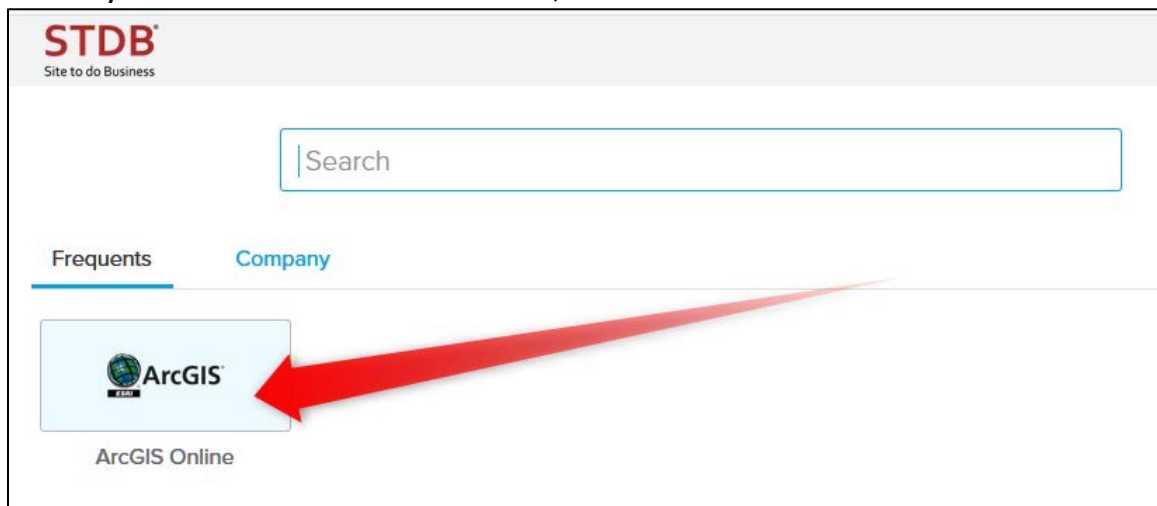


This screenshot is similar to the previous one, showing the STDB login page. A callout box with a white background and a grey border is positioned over the password field. The callout box contains the text "Use your newly created password". The password field is currently filled with dots. The "LOG IN" button and "FORGOT PASSWORD" link are also visible.

- If prompted to add OneLogin to your browser, skip that page and proceed



- When you see the ArcGIS Online tile, click on it



- Once inside ArcGIS Online, you will click on the Business Analyst tile



If you are unable to access Business Analyst, reach out to the following so we can verify you are in the system:

The CCIM Solution Center at (800) 621-7027, option 2, or
Ben Wilson, bwilson@ccim.com Carol Campbell, ccampbell@ccim.com

For help in completing tasks once inside Business Analyst, refer to the [STDB Learning Center](#)