To access the Esri tools, follow the instructions below:

- Go to:  https://stdb.onelogin.com
- Use the same username you used to log into STDB before the outage
- You will need to change your password so select the Forgot Password. You will receive and email with a link to change your password
- If you do not receive an email, reach out to the following so we can verify you are in the system:
  The CCIM Solution Center at (800) 621-7027, option 2, or
  Ben Wilson, bwilson@ccim.com    Carol Campbell, ccampbell@ccim.com

- Go back to https://stdb.onelogin.com/portal/ to login
- You may want to bookmark https://stdb.onelogin.com/portal/ so you can go back to login again
• If prompted to add OneLogin to your browser, skip that page and proceed.

• When you see the ArcGIS Online tile, click on it.
• Once inside ArcGIS Online, you will click on the Business Analyst tile

If you are unable to access Business Analyst, reach out to the following so we can verify you are in the system:

   The CCIM Solution Center at (800) 621-7027, option 2, or
   Ben Wilson, bwilson@ccim.com    Carol Campbell, ccampbell@ccim.com

For help in completing tasks once inside Business Analyst, refer to the STDB Learning Center