

eMDs

July 10, 2019

Practice Partner Lunch & Learn
Focus on the Enterprise Send Rx
screen

- New texting feature in the Send Rx Window
- Prescribe Management window
- Send Rx window – processing Medications.

Agenda

Sending a Patient SMS text notifications – Send Rx Window

Send Rx

Cross, David M
46 y/o M 9/10/1972

WT: 189 lb BSA: 1.36 m2 ⓘ
Provider: Best, JR, Wayne W

Preferred Pharmacy:
[RITE AID-984 MAIN STREET](#)

Send Rx (1)

Send Patient SMS text notifications: (303) 912-0357

Medication

ceftRIAXone ⓘ

Patient <Edit>: Cross, David M

General Billing Other Data Providers Dates Notes Cases Configuration Chart Access Consent

Patient ID: CRODA000 Status: Active OK to Mail:

Last Name: Cross Suffix:

First Name / MI: David M Greeting:

SSN: Head of H.:

Date of Birth: 09/10/1972 46y Occupation:

Sex: M Employer:

Marital: School:

Ethnicity: Communication Preference:

Race: Preferred Language:

Address: 6785 LAUGHALOT LANE Home: (303) 912-0357

Work: ()

Cell: (303) 912-0357

All IDs
Contacts
Head of H
History

Send Rx

Cross, David M
46 y/o M 9/10/1972

WT: 189 lb BSA: 1.36 m2 ⓘ
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Send Rx (1)

Send Patient SMS text notifications: (303) 912-0357

Medication

ceftRIAXone ⓘ

Send Patient SMS text notifications: (303) 912-0357

intramuscular

route 2 times per day

Save and Close Send Selected Rx (0)

Refills	Pharmacy	Method	Action
0	TX Pharmacy 10.6MU 770C	eRx	Fill

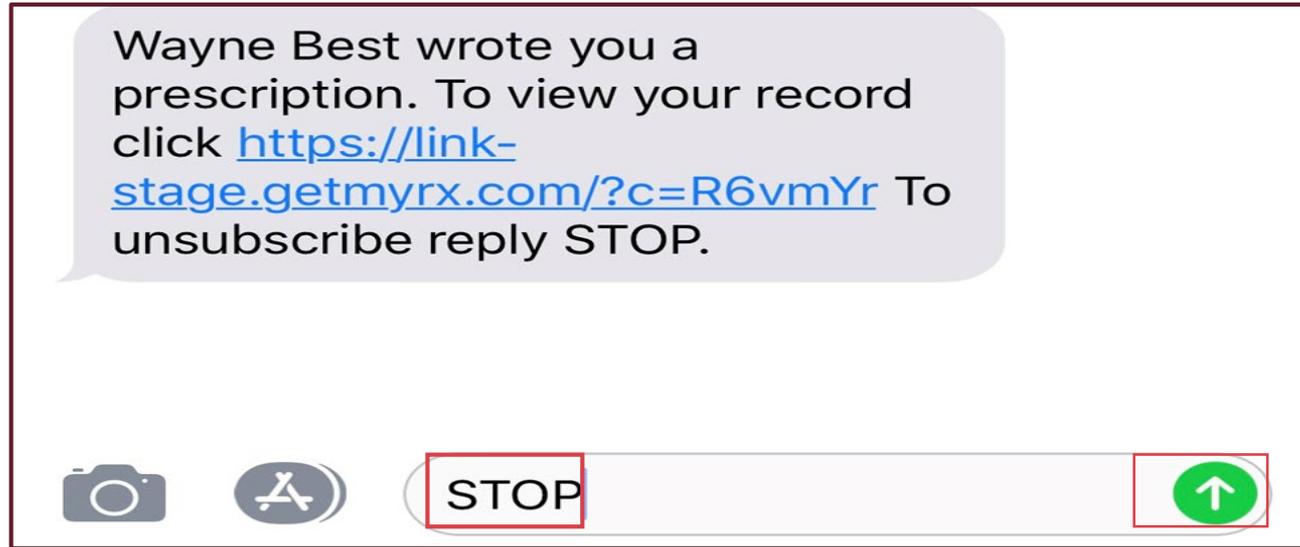
Can be turned off if you make the decision NOT to send the text from the drop down window

Sending a Patient SMS text notifications – Send Rx Window

Wayne Best wrote you a prescription. To view your record click <https://link-stage.getmyrx.com/?c=R6vmYr> To unsubscribe reply **STOP**.

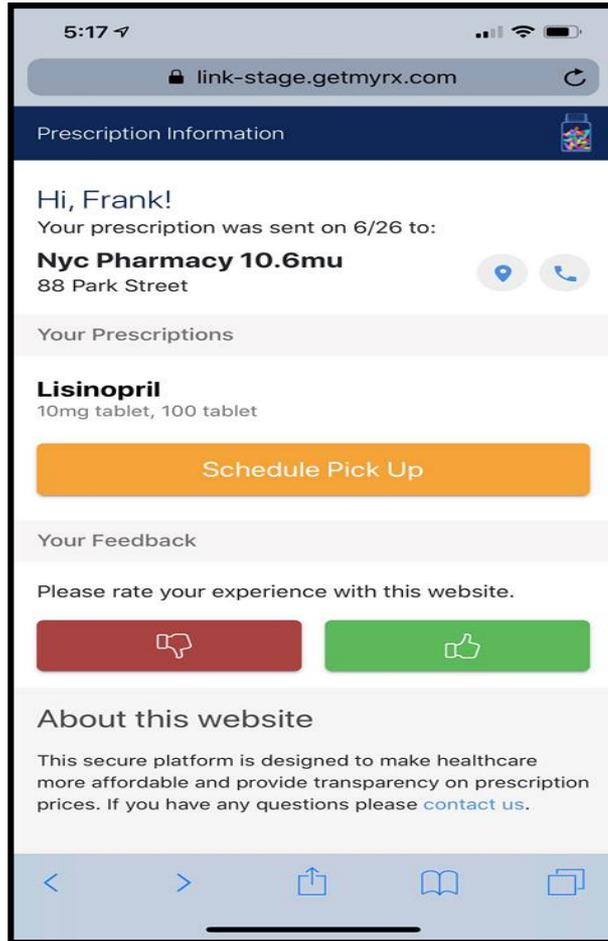
Patient's will receive a text as shown, the patient can select the link to look at the text or they can simply type in STOP in the reply of the text to not receive them.

Sending a Patient SMS text notifications – Send Rx Window



Patient's will receive a text as shown, the patient can select the link to look at the text or they can simply type in STOP in the reply of the text and send to stop them.

Sending a Patient SMS text notifications – Send Rx Window



- Texting the medication sent, is to help with prescription abandonment.
- The patient can see the Pharmacy it was sent to.
- Scheduled a pick up
- Give feed back on the service.

Sending a Patient SMS text notifications – Send Rx Window

9:39 AM link-stage.getmyrx.com

Verify Below to Confirm

Patient First Name
Frank

Patient Birthday
02/10/1965

Confirm Prescriptions

By continuing you agree to the DrFirst
[Terms of Use](#) and [Privacy Policy](#)

Done

1 2 ABC 3 DEF
4 GHI 5 JKL 6 MNO
7 PQRS 8 TUV 9 WXYZ
+ * # 0

- To confirm the prescription, the patient will need to enter in their first name and their DOB.
- Select Confirm Prescriptions

Hi, Frank!
You have several prescription orders:

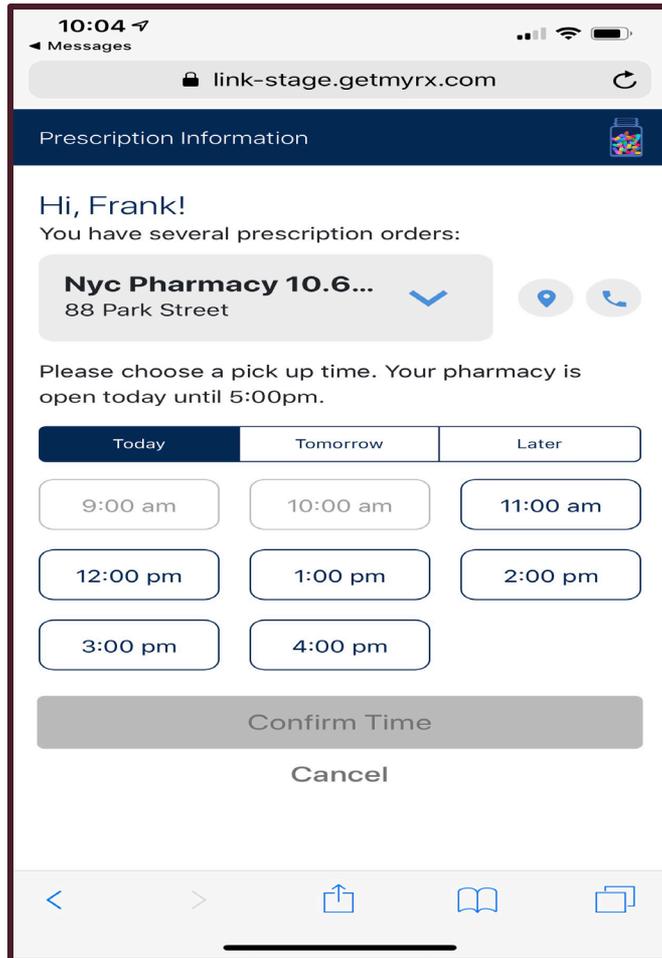
Nyc Pharmacy 10.6... 88 Park Street

Your Prescriptions

Advair Hfa
115 -21mcg hfa aerosol inhaler, 12 gm

Schedule Pick Up

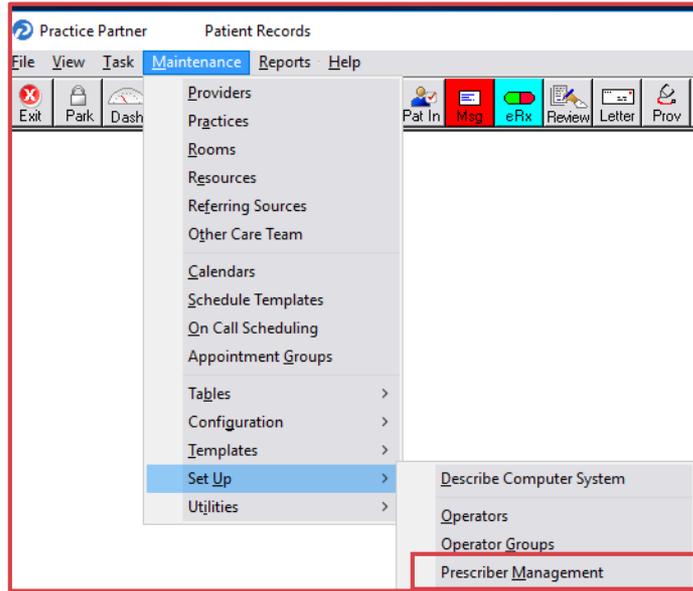
Sending a Patient SMS text notifications – Send Rx Window



Confirming a pick up time will help with the prescription being ready when the patient arrives to pick it up.

Educate your patients to better serve them!

Prescriber Management Messages



Name / Facility	SMS Enabled	IDP	EPCS	SPI
Best, JR, Wayne W			☑ Enrolled	
PMSI	<input checked="" type="checkbox"/> Enable by default Patient Notifications via SMS to reduce prescription abandonment			5530230644001
Crane, Matthew T		! Missing Info	! Missing Info	
PMSI	<input checked="" type="checkbox"/> Enable by default Patient Notifications via SMS to reduce prescription abandonment			6285861024001
Faulk, Hannah S		<input type="button" value="Invite"/>	<input type="button" value="Invite"/>	
PMSI	<input checked="" type="checkbox"/> Enable by default Patient Notifications via SMS to reduce prescription abandonment			4199011996001
Finigan, Robert T		! Missing Info	! Missing Info	
PMSI	<input checked="" type="checkbox"/> Enable by default Patient Notifications via SMS to reduce prescription abandonment			5592681583564
Gazoo, MD, William S		<input type="button" value="Invite"/>	! Missing Info	
PMSI	<input checked="" type="checkbox"/> Enable by default Patient Notifications via SMS to reduce prescription abandonment			9383660028001
Green, Jerry L		<input type="button" value="Invite"/>	<input type="button" value="Invite"/>	

Prescriber Management Messages

Cyle, Selena R
2 y/o F 10/11/1966
VT: 136 lb BSA: 1.21 m2
last Appt: 6/19/2019
Preferred Pharmacy:

Send Rx (1) Send Patient SMS text notifications:

- Medication
- Percocet

Refills: 0 Pharmacy: ny favorite 88

Operator: WBS Provider: WBS

- If the SMS enabled is turned off in Prescriber Management window, and the provider logs in the send SMS is defaulted to off.

Cyle, Selena R
2 y/o F 10/11/1966
VT: 136 lb BSA: 1.21 m2
last Appt: 6/19/2019
Preferred Pharmacy:

Send Rx (1) Send Patient SMS text notifications:

- Medication
- budesonide-form

Refills: 2 Pharmacy: ny favorite 88

Operator: PMSI Provider: WSG

- If a prescriber agent is in the Send Rx window they must manually turn off the text.

Prescriber Management Messages indicates the trail of the actions

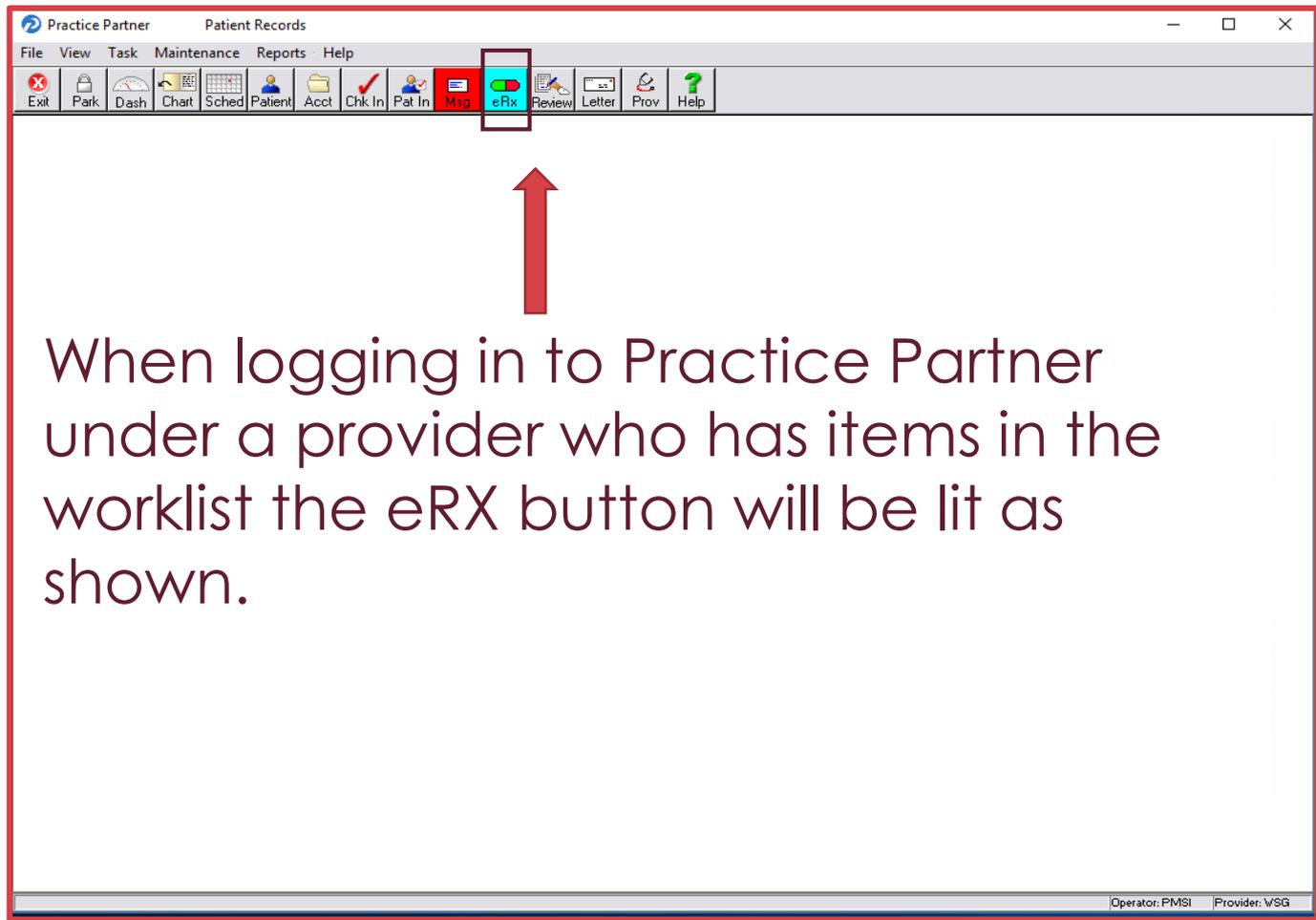
🏠 Jones, Indiana	! Missing Info	! Missing Info
PMSI	<input checked="" type="checkbox"/> Enable by default Patient Notifications via SMS to reduce prescription abandonment	9917539870001
🏠 Jones-Thomas, Julia T	<button>Invite</button>	! Missing Info
Happy Family Practice		! Missing Info
Available Licenses: IDP: 20 / 20 EPCS: 19 / 20		
PMSI, Master	Message History	<button>OK</button>

Message History

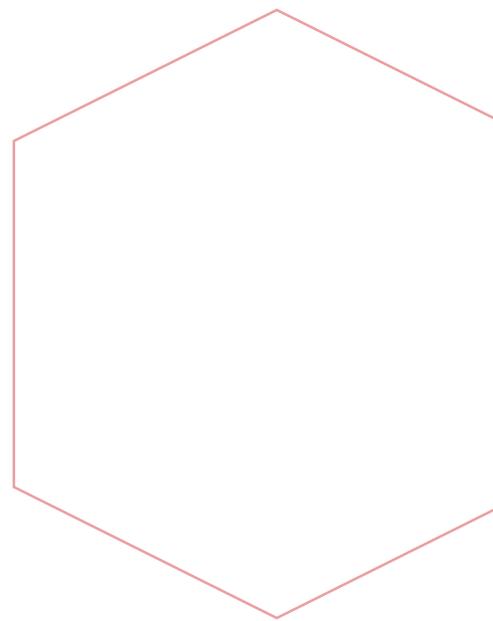
Patient: Prescriber: From: To: Type:

Date	Prescriber	Patient	Type	Status	Inbound	
7/6/2019 10:13 AM	Best, Wayne	Cross, David	Status	Verified	Delivered	
7/6/2019 10:13 AM	Best, Wayne	Cross, David	New Rx	Verified		
7/2/2019 6:18 PM	Best, Wayne	Notch, Frank	Status	Verified	Delivered	
7/2/2019 6:18 PM	Best, Wayne	Notch, Frank	New Rx	Verified		

eRx Worklist



When logging in to Practice Partner under a provider who has items in the worklist the eRX button will be lit as shown.



Rx Worklist



Rx Worklist contains ALL meds and DME that require further management to complete.

Rx Worklist replaces the Med refills formally received in the Inbox.

Rx Change is an upcoming useful tool for pharmacies to electronically suggest a change when needed.

The Rx Worklist and the Medication list work together with a status in Rx Status

Current	Ineffective	Historical	Rx Fill History	Eligibility	Not Performed	Med Rec
Date	Rx Status	Name	Dose Description	Extended Sig		
03/19/2019	Verified	Vitamin C	1,000 mg oral tablet	1 daily		
03/19/2019	Verified	metFORMIN	500 mg/5 mL oral Solution	take 20 milliliters (1,000 mg) by oral route 2 times per day w..		
03/19/2019	Verified	Crestor	20 mg oral tablet	take 1 tablet (20 mg) by oral route once daily at bedtime		
03/19/2019	Completed	Iancets 30 gauge	30	take as needed		

Send RX Screen

Use the **Send Rx** screen to process prescriptions that are in an **Incomplete** status.

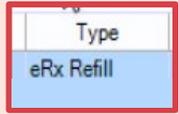
Date	Rx Status	Name	Dose Description	Extended Sig	Disp Amt	Dur	Prov	Indication1	Indication2	Send Method
03/18/2019	Incomplete	Mebendazole		Take 1 PO ? every 2 weeks for 14 days.		-	WSG			Do not print
03/18/2019	Incomplete	lithium carbonate	150 mg oral capsule	take 2 capsules (300 mg) by mouth in the morning.	100	-	WSG	F31.89		Do not print
03/18/2019	Incomplete	HC 1% cream		Take for 14 days. Apply lightly tid		-	WSG			Do not print

Incomplete status is created using the Refill and Refill all buttons.

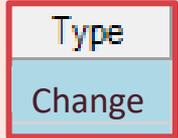
The Send Rx screen allows you to select one, several, or all prescriptions to process for a patient.

<input type="checkbox"/> Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> metFORMIN 	500 mg/5 mL oral Solution	1 Milliliter	take 10 milliliters (1,000 mg) by oral route 2 times per day with meals	0 ▾	NYC Pharmacy 10.6MU 88 ▾	eRx ▾	▾
<input type="checkbox"/> Lipofen 	150 mg oral capsule	20 Capsule	take 1 capsule (150 mg) by oral route once daily with food	0 ▾	NYC Pharmacy 10.6MU 88 ▾	eRx ▾	▾

Worklist Functionality – Rx Types



eRX Refills type indicate that the request is coming in from the Pharmacy

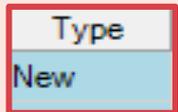


Change Type indicates that the request is a “change” request coming from the Pharmacy. (Will be indicated in the Change/Replace window).



All “in house refills populate in the worklist as:

= selecting the Renew or Renew All button in the Medication window>



Indicates a New medication added from the Medication window and selected to save versus send at that time (pushing to the worklist)

Worklist Functionality

Allergies or Intolerances:										Allergies Review	
PCN					Sulfacet-R						
Current	Ineffective	Historical	Rx Fill History	Eligibility							
Date	Last Prescribed	Rx Status	Name	Dose Description	Extended Sig	Disp Amt	Refill	Dur	Prov		
05/03/2019	05/03/2019	Ready to Print	Itch Relief	1-0.1 % Topical Cream	Apply as needed to effected area	1	1	-	WSG		
05/03/2019	05/03/2019	Ready to Print	ibuprofen	100 mg oral tablet,chewable	chew 2 tablets (200 mg) by oral route every 4 hours as needed v	60	2	-	WSG		
04/29/2019	04/29/2019	Incomplete	magic butt cream	2% cream	apply to affected areas as needed	20	1	-	WSG		
04/23/2019	04/23/2019	Incomplete	Crestor	40 mg oral tablet	take 1 tablet (40 mg) by oral route once daily in the am	100	2	-	WSG		
04/22/2019	04/22/2019	Incomplete	Advil	100 mg oral tablet	take 2 tablets (200 mg) by oral route every 4 hours as needed w	60	0	-	WSG		
04/02/2019	04/02/2019	Incomplete	Baxdela	300 mg Intravenous Solution, Reconstituted	infuse 300 mg over 60 minute(s) by intravenous route every 12 h	1	1	-	WBS		
03/28/2019	03/28/2019	Incomplete	Butalbital Compound W/Codaine	30-50-325-40 mg oral capsule	take 1 - 2 capsules by oral route every 4 hours as needed not to	1	0	-	WBS		
03/19/2019	03/19/2019	Completed	Cpap	to use at night	use at night	1	1	-	WBS		
03/19/2019	03/19/2019	Incomplete	butalbital-aspirin-caffeine	50-325-40 mg oral capsule	take 1 - 2 capsules by oral route every 4 hours as needed not to	30	0	-	WBS		
03/19/2019	03/22/2019	Completed	Lipitor	20 mg oral tablet	take 1 tablet (20 mg) by oral route once daily	30	2	-	WBS		
02/27/2019	03/25/2019	Completed	traMADol	100 mg oral capsule, extended release bipha	take 1 capsule (100 mg) by oral route once daily	30	0	-	WBS		
02/20/2019	02/20/2019	Recorded	LIPITOR	20 mg oral tablet	take 1 tablet (20 mg) by oral route once daily	30	2	-	Outside		

- Worklist Data is reflected in the Medication window and the RX Status column will indicate the status:
- Incomplete = Prescriptions where the Renew or Renew All button have been selected and have not been sent.
- Incomplete = New Prescriptions that have been created in the Medication window and have not been Sent.
- eRx Refill = indicates an eRX Refill is in the worklist.

Worklist Functionality

eRxWorklist

Provider: Best, Wayne Show: Non-providers Inactive Providers

	Name	Last Visit	Next Visit	Hours in Queue	Requests
1	Johnson, Carole	01/17/2019		1182.61	5
2	Bland, Betrix	12/31/2018		2169.56	2
	Medication	Type	Provider	Comment	Hours in Queue
1	MECLIZINE HCL 25 mg	Refill	Best, Wayne		2169.56
2	AMOXICILLIN 250 mg Cap	Refill	Best, Wayne		2169.56
3	Kyle, Selena	04/17/2019		2191.85	1

The Send Rx screen is available in the Worklist and is used to process prescriptions in the worklist.

Close Send Rx Help

Worklist Functionality

Practice Partner Patient Records

File Edit View Show Task Reports Window Help

Rx / Medications: Johnson, Carole

Allergies or Intolerances: Allergies Reviewed: 12/31/1849 Today View Deleted No Known Allergies Allergies Reconciled: 04/24/2019 10:33 AM All Rec.

PCN Sulfacet-R

Current Ineffective Historical Rx Fill History Eligibility Meds Reconciled: 04/24/2019 10:33 AM Med Rec.

Date	Last Prescribed	Rx Status	Name	Dose Description	Extended Sig
05/07/2019	05/07/2019	Incomplete	Flomax	0.4 mg oral capsule	take 1 capsule (0.4 mg) by oral route once daily 2
05/03/2019	05/03/2019	Ready to Print	ibuprofen	100 mg oral tablet, chewable	chew 2 tablets (200 mg) by oral route every 4 hours
05/03/2019	05/03/2019	Ready to Print	Itch Relief	1-0.1 % Topical Cream	Apply as needed to effected area
04/29/2019	04/29/2019	Incomplete	magic butt cream	2% cream	apply to affected areas as needed
04/23/2019	04/23/2019	Incomplete	Crestor	40 mg oral tablet	take 1 tablet (40 mg) by oral route once daily in the
04/22/2019	04/22/2019	Incomplete	Advil	100 mg oral tablet	take 2 tablets (200 mg) by oral route every 4 hours
04/02/2019	04/02/2019	Incomplete	Baxdela	300 mg Intravenous Solution, Reconstituted	infuse 300 mg over 60 minute(s) by intravenous ro
03/28/2019	03/28/2019	Incomplete	Butalbital Compound W/Codeine	30-50-325-40 mg oral capsule	take 1 - 2 capsules by oral route every 4 hours as r
03/19/2019	03/19/2019	Completed	Cpap	to use at night	use at night
03/19/2019	03/19/2019	Incomplete	butalbital-aspirin-caffeine	50-325-40 mg oral capsule	take 1 - 2 capsules by oral route every 4 hours as r
03/19/2019	03/22/2019	Completed	Lipitor	20 mg oral tablet	take 1 tablet (20 mg) by oral route once daily
02/27/2019	03/25/2019	Completed	tramADol	100 mg oral capsule, extended release bipha	take 1 capsule (100 mg) by oral route once daily
02/20/2019	02/20/2019	Recorded	LIPITOR	20 mg ora	daily
01/15/2019	01/15/2019	Recorded	ITCH RELIEF	1-0.1 % T	daily in the
01/09/2019	01/09/2019	Recorded	CRESTOR	40 mg ora	s per da
01/09/2019	01/09/2019	Recorded	INVOKAMET	50-500 mg	
12/18/2018	12/18/2018	Incomplete	Amoxi	500 mg	
12/13/2018	12/13/2018	Recorded	AMOXI		

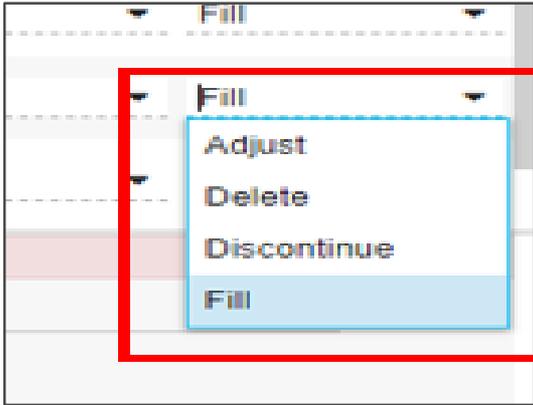
The Send Rx screen is also available in the Medication window – to process Prescriptions in the Worklist.

Close New Record Rx Renew Renew All Discontinue Allergy Send Rx On No Meds Action Other

Summary Chart Prog Notes Rx / Meds Recent Lab Lab Tables Vitals Hlth Maint Prob List Flow Chart

Patient Weight: Patient ID: JOHCA002 Patient DOB: 12/05/1948 Patient Age: 70y Patient Gender: Female Operator: PMSI Provider: WBS WebView

Send Rx Screen – Action Types



- With a **Refill type** following options are available:
- **Adjust** allows for adjusting the Sig, Dispense, Pharmacy, Quantity, Refills.
- **Delete** – removes the item from the **Send Rx screen** but doesn't remove from the Worklist and the Rx status in the Medication window remains at **INCOMPLETE**.
- **Discontinue** will prompt the Discontinue window and place the Medication in Historical or ineffective depending the reason selected.
- **Fill** – will fill the Medication and send to the Pharmacy or print depending on the Method selected.

Send Rx Screen – Action types



- With **NEW type** following options are available:
- **Adjust** allows for adjusting the Sig, Dispense, Pharmacy, Quantity, Refills.
- **Delete** – removes the item from the **Send Rx screen** but doesn't remove from the Worklist and the Rx status in the Medication window remains at **INCOMPLETE**.
- **Fill** – will fill the Medication and send to the Pharmacy or print depending on the Method selected.

Send Rx Screen – Action Types



- With **eRX Refill** following options are available:
- **Adjust** allows for adjusting the Sig, Dispense, Pharmacy, Quantity, Refills.
- **Replace** – allows for replacing the current medication with a suggested alternative from Pharmacy.
- **Deny** – sends a message to the Pharmacy that the request is being denied.
- **Discontinue** – prompts the discontinue screen and pushes the current med to the Historical tab.
- **Approve** – will Approve the request and send to the Pharmacy or print depending on the Method selected.

Tips to Manage the Worklist

In the worklist glance at name & last / next appointment, then click on the check box to view the meds.

<input type="checkbox"/>	Bland, Betrix		12/31/2018	990:51:24	3
	Medication	Type	Provider	Comment	Time in Queue
1	MECLIZINE HCL 25 mg	Refill	Best, Wayne		990:51:23
2	ADVIL 100 mg oral tablet	Refill	Best, Wayne		990:51:24
3	AMOXICILLIN 250 mg Cap	Refill	Best, Wayne		990:51:25

If simple review / Refill then double click on the Medication or select the Send RX button and process.

<input type="button" value="Send Rx"/>	MECLIZINE HCL 25 mg	Refill	Best, Wayne		990:55:24
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If you need chart information, **double click the patient name** to open the chart review, and process the Renewal / Refill **from the Medication window using the Send Rx button.**

<input type="checkbox"/>	Johnson, Carole		01/17/2019	990:55:25	6
	Medication	Type	Provider	Comment	Time in Queue
1	CPAP to use at night	New	Best, Wayne		2:12:21
2	BUTALBITAL-ASPIRIN-CAFFEINE 50-325-40 mg ora	New	Best, Wayne		3:58:32
3	LIPITOR 20 mg oral tablet	Refill	Best, Wayne		4:00:32

Tips to Manage the Worklist – Send Rx

Send Rx (4)

Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> Fiomax	0.4 mg oral capsule	30 Capsule	take 1 capsule (0.4 mg) by oral route once daily 2 hours	4	VA Pharmacy 10.6MU 7723	eRx	Fill
<input type="checkbox"/> butalbital-aspirin-caffeine	50-325-40 mg oral capsule	30 Capsule	take 1 - 2 capsules by oral route every 4 hours as needed	0	VA Pharmacy 10.6MU 7723	eRx	Fill
<input type="checkbox"/> Butalbital Compound W/Cocaine	30-50-325-40 mg	1 Capsule	take 1 - 2 capsules by oral	0	VA Pharmacy 10.6MU 7723	eRx	Fill

New Rx
Fiomax 0.4 mg capsule
take 1 capsule (0.4 mg) by oral route once daily 2 hours
#30 Capsule with 4 refills
Allow Generic Substitution

Provider Information:
Best, JR, Wayne
(206) 441-2400
(206) 441-2800
Prescriber Agent:
PMSI, Master
Written Date: 05/07/2019
Last Prescribed: 05/07/2019

Notes to Pharmacy:

Warning! (2) Controlled substance can only be sent electronically by the prescriber.
A potential interaction has been associated with medication. [View drug alert.](#)

New Rx
butalbital-aspirin-caffeine 50 mg-325 mg-40 mg capsule
take 1 - 2 capsules by oral route every 4 hours as needed not to exceed 6 capsules per 24hrs
#30 Capsule with 0 refills

Formulary Information
Unknown
Send Method: eRx

Close **New** **Record Rx** **Renew** **Renew All** **Discontinue** **Allergy** **Send Rx** **On No Meds** **Action** **Other**

Summary **Chart** **Prog Notes** **Rx / Meds** **Recent Lab** **Lab Tables** **Vitals** **Hlth Maint** **Prob List** **Flow Chart**

Patient Weight: 136 lbs : 05/09/2019 Patient ID: KYLSE000 Patient DOB: 10/11/1966 Patient Age: 52y Patient Gender: Female Operator: PMSI Provider: WBS [WebView](#)

Worklist Functionality – Mismatch Medications

Please match the refill requests in the left column to the corresponding medications in the right column, or use Deny option. Once all refill requests have been resolved, use Proceed button to save all matches and send medications.

Refill Requests:	Medications:
AIMOVIG 140 DOSE 70MG/M	
IMITREX 100MG TAB	

01/07/2019

eRX refill requests received in the Worklist that do not have a corresponding Medication in the current Medications list will result in this pop up box, you have a choice to match the refill request to the Medication on the left to a medication in the drop down list, OR you may deny the request and select the Proceed button.

Match Refill Requests for Smith, Julia

Deny Reason for Refill Request: aspirin 325 mg tablet

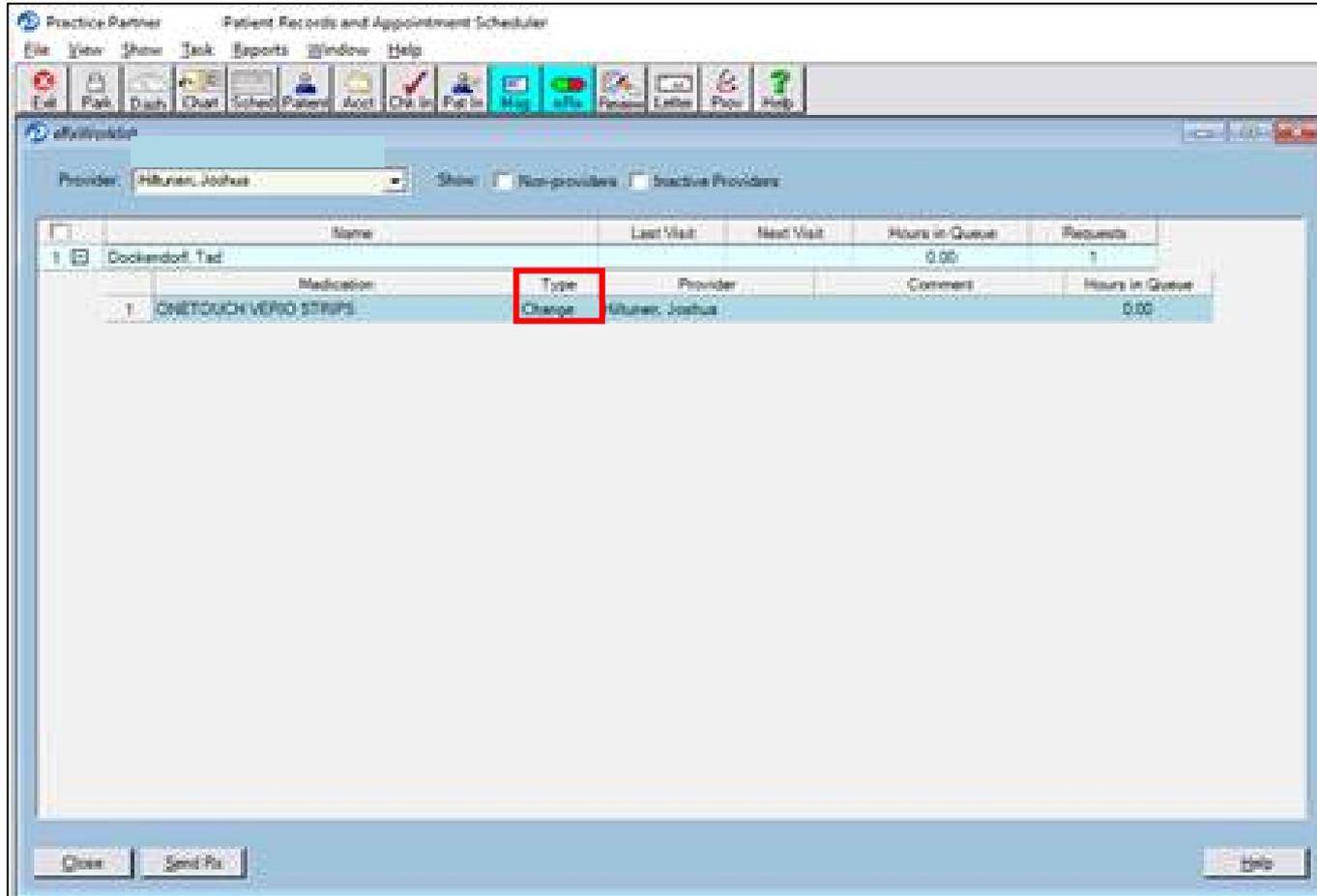
Deny Reason:

Custom Deny Reason:

- Abuse potential
- Adverse reaction
- Allergic reaction
- Changed strength
- Changed to another medication
- Completed course
- Ineffective

This will then send a denial back to the pharmacy, you may also select deny now and send a new Medication if desired.

Rx Change with a Replacement Medication



Responding to an Rx Change Requiring a Prior Authorization

Send Rx

Duro, Paula
29 y/o F 8/16/1989
Provider: Pratt, Glen, MD
[Chronology View](#)
[Most Recent Note](#)
Preferred Pharmacy:
[TX Pharmacy 10.6MU.77001](#)

Send Rx (1) Send Selected Rx (0)

<input type="checkbox"/>	Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/>	Macrobid	100 mg oral capsule	14 Capsule	Take 1 capsule by mouth every 12	0	TX Pharmacy 10.6MU 77001	eRx	

Rx Benefits (1)

Unknown Plan 1
Payer Name: PBMC
Payer ID: T00000000001012
Retail
Mail Order
Long Term Care
Specialty Pharmacy

Potential Interactions (0)

Allergies (0)

Medications (1)
Macrobid
[Add a New Prescription](#)

Current Problems (1)

Current Rx

Macrobid 100 mg capsule
Take 1 capsule by mouth every 12 hours for 7 days.
#14 Capsule
Do not allow Generic Substitution

Provider Information:
Branson, Jr., Dr. Thomas, MD
(281) 520-1233
(281) 520-1234
Written Date: 11/14/2018
Original Rx Date: 11/14/2018
Last Prescribed: 11/14/2018

Change Request

Macrobid 100 MG Oral Capsule
Take 1 capsule by mouth every 12 hours for 7 days.
#14 Capsule with 0 refills

Prior Authorization Required:

Rx Benefits
TX Pharmacy 10.6MU
W136 N7084 Texans Way
Houston, TX 77001
TE: (832) 202-8232

Prior Authorization

6554921654

Approve [View Request](#)

Payer Not Contacted **Deny**

Approve [View Request](#)

Approving a Rx Change with a Replacement Medication

Send Rx

Notch, Frank
53 y/o M 2/10/1965
Provider: Pratt, Glen, MD
[Chronology View](#)
[Most Recent Note](#)
Preferred Pharmacy:
[NYC Pharmacy 10.6MU 88](#)

Rx Benefits (0)

Potential Interactions (3)

Allergies (1)
Catapres
[+ Add New Allergy](#)

Medications (1)
[Crestor](#)
[+ Add a New Prescription](#)

Current Problems (3)
Insulin resistance
Hypertension
Hyperlipidaemia

Vitals

Send Rx (1)

Send Selected Rx (0)

Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> simvastatin	10 mg oral tablet	30 Tablet	Take 1 tablet by mouth every	2	NYC Pharmacy 10.6MU 8	eRx	<div>Replace Deny Approve</div>

Warning! (1) A drug alert has been overridden for the following reason: Benefit outweighs risk. [View drug alert](#)

Current Rx

Crestor 10 mg tablet
Take 1 tablet by mouth every day
#30 Tablet with 2 refills
Do not allow Generic Substitution

Provider Information:
Bates, Anna, MD
(718) 392-1212
(718) 392-1313

Written Date: 11/14/2018
Original Rx Date: 11/14/2018
Last Prescribed: 11/14/2018

Notes to Pharmacy:
Prescriber aware of potential drug-allergy interaction.

Change Request

Therapeutic Interchange
Script Clarification

Pharmacy is requesting clarification from the prescriber

Simvastatin 10 MG Oral Tablet
Take 1 tablet by mouth every evening.
#30 Tablet with 2 refills

Deny [Approve](#)

[View Request](#)

Notes to Pharmacy: [✎](#)

Formulary Information

Unknown

Send Method: eRx

Pharmacy:
NYC Pharmacy 10.6MU 88
88 Park Street
Brooklyn, NY 11201
(718) 515-7181
(718) 515-7182

Approving a Rx Change with a Replacement Medication

Replace Medication

Notch, Frank
53 y/o M 2/10/1965
Provider: Pratt, Glen, MD
[Chronology View](#)
[Most Recent Note](#)
Preferred Pharmacy:
[NYC Pharmacy 10.6MU 88](#)

Rx Benefits (0)

Potential Interactions (3)

Allergies (1)
Catapres

Medications (1) [+](#)
[Crestor](#)

Current Problems (3)
Insulin resistance
Hypertension
Hyperlipidaemia

Warning: Select a replacement medication for simvastatin 10 mg tablet

Search:

All Favorites | All Matching Meds | [+ Add free text medication](#)

Drug Name	Generic	Route	Formulary
simvastatin 10 mg tablet (generic)	simvastatin 10 mg tablet	oral	Unknown
simvastatin 20 mg tablet (generic)	simvastatin 20 mg tablet	oral	Unknown
simvastatin 40 mg tablet (generic)	simvastatin 40 mg tablet	oral	Unknown
simvastatin 5 mg tablet (generic)	simvastatin 5 mg tablet	oral	Unknown
simvastatin 80 mg tablet (generic)	simvastatin 80 mg tablet	oral	Unknown

Approving a Rx Change with a Replacement Medication

Send Rx (1) Send Selected

<input type="checkbox"/> Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method ⓘ	Action
<input type="checkbox"/> simvastatin	20 mg oral tablet	30 Tablet	take 1 tablet (20 mg) by oral route 2	2	NYC P		

The Action window allows for Approving as well

Warning! (1) A drug alert has been overridden for the following reason: Benefit outweighs risk . [View drug alert](#)

Current Rx

Crestor 10 mg tablet
Take 1 tablet by mouth every day
#30 Tablet with 2 refills
Do not allow Generic Substitution
Indication ICD10s: E88.81, E78.5

Provider Information:
Bates, Anna, MD
(718) 392-1212
(718) 392-1313

Written Date: 11/14/2018
Original Rx Date: 11/14/2018
Last Prescribed: 11/14/2018

Notes to Pharmacy:
Prescriber aware of potential drug-allergy interaction.

Change Request ⓘ

Therapeutic Interchange
Script Clarification

Pharmacy is requesting clarification from the prescriber
simvastatin 20 mg tablet
take 1 tablet (20 mg) by oral route 2 times per day then 2 tablets (40 mg) in the evening
#30 Tablet with 2 refills
Allow Generic Substitution
Indication ICD10s: E88.81, E78.5
Requested Date: 11/14/2018

[See more therapeutics available](#)

Deny **Approve**

[View Request](#)

Notes to Pharmacy:

Formulary Information

Unknown

Send Method: eRx

Pharmacy:
NYC Pharmacy 10.6MU 88
88 Park Street
Brooklyn, NY 11201
(718) 515-7181
(718) 515-7182

Deny and Change Rx Change Request

Send Rx (1) Send Selected Rx (0)

Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> Adalat CC	30 mg oral tablet, extended release	53 Tablet	Take 1 tablet a day by mouth for seven days, then take 2 tablets	0	Mail Order Pharmacy 10.6	eRx	<div style="border: 1px solid red; padding: 5px;">Deny Approve</div>

Warning! (1) A drug alert has been overridden for the following reason: Benefit outweighs risk. [View drug alert](#)

Current Rx

Procardia XL 30 mg tablet, extended release
Take 1 tablet a day by mouth for seven days, then take 2 tablets by mouth once a day.
#53 Tablet
Do not allow Generic Substitution

Provider Information:
Crawley, Robert, MD
(707) 210-3333
(707) 210-3334

Written Date: 11/12/2018
Original Rx Date: 11/12/2018
Last Prescribed: 11/12/2018

Change Request

Generic Substitution
New Generic Available

Generic substitution requested by Pharmacy
Adalat CC 30 mg tablet, extended release
Take 1 tablet a day by mouth for seven days, then take 2 tablets by mouth once a day.
#53 Tablet with 0 refills
Allow Generic Substitution
Requested Date: 11/12/2018

[See more generic available](#)

[View Request](#)

Formulary Information

Non-Formulary
Has therapeutic alternatives

Send Method: eRx

Pharmacy:
Mail Order Pharmacy 10.6MU NOCS 1629-90
1629-90 Supply Ln
Chicago, IL 60622
(312) 260-3142
(314) 260-3143

eMDs

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Delete Action in Send Rx window

Johnson, Carole S
y/o F 12/5/1948
st Appt: 1/17/2019
Preferred Pharmacy:
Pharmacy 10.6MU 7723

Save and Close Send Selected Rx (1)

Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input checked="" type="checkbox"/> Flomax	0.4 mg oral capsule	30 Capsule	take 1 capsule (0.4 mg) by oral route once daily 2 hours	4	VA Pharmacy 10.6MU 7723	eRx	Fill
<input type="checkbox"/> butalbital-aspirin-caffeine	50-325-40 mg oral capsule	30 Capsule	take 1 - 2 capsules by oral route every 4 hours as needed	0	VA Pharmacy 10.6MU 7723	eRx	Fill
<input type="checkbox"/> Butalbital Compound W/Codeine	30-50-325-40 mg oral capsule	1 Capsule	take 1 - 2 capsules by oral route every 4 hours as needed	0	VA Pharmacy 10.6MU 7723	eRx	Fill

Written Date: 05/07/2019
Last Prescribed: 05/07/2019

Rx Benefits (0)
Potential Interactions (10)
Allergies (2)
PCN
Sulfacet-R

- Prescriptions that are in an “incomplete” Rx Status will show up in the Send Rx window, and exist on the Worklist.
- If a Medication is “**Deleted**” within the **Send Rx window** it will **remove** the line item from **the Worklist** but doesn’t delete the medication.
- These Medications will push back to the Medication window as “Completed” Rx Status Type, allowing for processing at a later date.

Adjust Action in Send Rx window

Send Rx

Johnson, Carole S
70 y/o F 12/5/1948

Last Appt: 1/17/2019

Preferred Pharmacy:
[VA Pharmacy 10.6MU 7723](#)

Rx Benefits (0)

Potential Interactions (17)

Send Rx (1)

Save and Close Send Selected Rx (0)

Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> Flomax	0.4 mg oral capsule	30 Capsule	take 1 capsule (0.4 mg) by oral route once daily 2 hours	4	VA Pharmacy 10.6MU 7723	eRx	Fill Adjust Delete Fill

Adjust Medication

Johnson, Carole S
70 y/o F 12/5/1948

Last Appt: 1/17/2019

Preferred Pharmacy:
[VA Pharmacy 10.6MU 7723](#)

Formulary Information

Potential Interactions (17)

Allergies (2)

Provider: Best, JR, Wayne W

Pharmacy: VA Pharmacy 10.6MU 7723

Name: Flomax 0.4 mg capsule

Dose: 0.4 mg oral capsule

Sig: take 1 capsule (0.4 mg) by oral route once daily 2 hours follow

Dispense: take 1 capsule (0.4 mg) by oral route once daily 1/2 hour following the same meal each day

Quantity: take 2 capsules (0.8 mg) by oral route once daily 1/2 hour following the same meal each day

Allow Generic Substitution

0 of 210 characters used

Adjusting a prescription only allows for changing Provider, the Sig, Quantity, Refills and Pharmacy. It doesn't allow for changing the actual Medication.

Adjust Action to push an prescription to another Providers Worklist:

Provider: Best, Wayne W

Send Rx (1)

Johnson, Carole S
70 y/o F 12/5/1948

Last Appt: 1/17/2019

Preferred Pharmacy: VA Pharmacy 10.6MU 7723

Provider: Best, JR, Wayne W

Name: Best, JR, Wayne W

Dose: Crane, Matthew T

Sig: Faulk, Hannah S

Dispense: Gazoo, MD, William S

Quantity: Green, Jerry L

Allow Gen: Jones, Indiana

Yncient, John M

Pharmacy: VA Pharmacy 10.6MU 7723

Indications:

Indications to Pharmacy: (max 2)

Prior Authorization:

Notes to Pharmacy:

Internal Comments: 0 of 210 characters used

Save and Close Send Selected Rx (0)

Johnson, Carole S
70 y/o F 12/5/1948

Last Appt: 1/17/2019

Provider: Gazoo, MD, William S

Name: Flomax 0.4 mg capsule

Pharmacy: VA Pharmacy 10.6MU 7723

Indications:

★ Make Favorite Save

Provider: Gazoo, William

Show: Non-providers Inactive Providers

Medication	Type	Provider
1 FLOMAX 0.4 mg oral capsule	New	Gazoo, William

The Request is now under the other Provider's worklist to be processed by that Provider and removed from the other's worklist.

Changing a Dose of an existing prescription in the Current Med List.

- A current dose cannot be changed requiring a discontinue of the current and writing a new script.

Select the Add a New Prescription on the left side of the screen under medications to open the Prescribe Medication window.

The screenshot shows the 'Send Rx' window in the eMDs system. On the left, a sidebar contains patient information for Kara Witeside and a list of medications. The 'Medications (5)' section is expanded, showing 'Crestor' selected. A red box highlights the '+ Add a New Prescription' link at the bottom of this list. A red arrow points from this link to the 'Crestor' entry in the main medication table. The table has columns for Medication, Dose Form, Qty/Unit, Sig, Refills, Pharmacy, Method, and Action. The 'Crestor' row is highlighted with a red border. Below the table, the detailed view for Crestor is shown, including instructions, provider information, and pharmacy details. A warning message is visible at the bottom of the main content area.

Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> Mebendazole	1	1 Ampule	Take 1 PO ? every 2 weeks for 14 days.	0	VA Pharmacy 10.6MU 7723	eRx	Fill
<input checked="" type="checkbox"/> Crestor	10 mg oral tablet	90 Tablet	take 1 tablet (10 mg) by oral route once daily	1	VA Pharmacy 10.6MU 7723	eRx	Fill

Warning! (1) A potential interaction has been associated with medication. [View drug alert.](#)

Changing a Dose of an existing prescription in the Current Med List.

- **Prescribe Medication window** opens, and in the Drug Name type in the Medication to have the dose changed.

Select the New Dose

The screenshot shows the 'Prescribe Medication' window for a patient named Kara Witeside. The search bar is set to 'Drug Name' and contains the text 'Crestor'. Below the search bar, there are two tabs: 'All Favorites' and 'All Matching Meds'. The 'All Matching Meds' tab is active, displaying a table of search results. The table has four columns: 'Drug Name', 'Generic', 'Route', and 'Formulary'. The results are as follows:

Drug Name	Generic	Route	Formulary
Crestor 10 mg tablet	rosuvastatin 10 mg tablet	oral	⊗ Non-Formulary
Crestor 20 mg tablet	rosuvastatin 20 mg tablet	oral	⊗ Non-Formulary
Crestor 40 mg tablet	rosuvastatin 40 mg tablet	oral	⊗ Non-Formulary
Crestor 5 mg tablet	rosuvastatin 5 mg tablet	oral	⊗ Non-Formulary

The 'Crestor 20 mg tablet' row is highlighted with a red border, indicating it is the selected new dose. On the left side of the window, there are sections for 'Rx Benefits (3)', 'Potential Interactions (6)', and 'Allergies (4)'. The 'Rx Benefits' section shows three options: PLANABX (selected), PLANA4, and PLANX.

Changing a Dose of an existing prescription in the Current Med List.

- If there are alternatives per Formulary, you have the option to choose one of these or keep the original, or select the alternative.

Alternatives - ANTIHYPERLIPIDEMIC HMG COA REDUCTASE INHIBITORS

Original Rx: Crestor 20 mg tablet

Drug	Formulary	Copay Information
lovastatin 20 mg tablet (generic)	<input type="radio"/> On Formulary (Non-Preferred)	
lovastatin 10 mg tablet (generic)	<input type="radio"/> On Formulary (Non-Preferred)	
lovastatin 40 mg tablet (generic)	<input type="radio"/> On Formulary (Non-Preferred)	
lovastatin ER 20 mg tablet,extended release 24 hr (generic)	<input type="radio"/> On Formulary (Non-Preferred)	
lovastatin ER 40 mg tablet,extended release 24 hr (generic)	<input type="radio"/> On Formulary (Non-Preferred)	
lovastatin ER 60 mg tablet,extended release 24 hr (generic)	<input type="radio"/> On Formulary (Non-Preferred)	
Lipitor 10 mg tablet	<input type="radio"/> On Formulary (Non-Preferred)	
Lipitor 20 mg tablet	<input type="radio"/> On Formulary (Non-Preferred)	
Lipitor 40 mg tablet	<input type="radio"/> On Formulary (Non-Preferred)	
Lipitor 80 mg tablet	<input type="radio"/> On Formulary (Non-Preferred)	

Page 1 of 1

Changing a Dose of an existing prescription in the Current Med List.

- Fill in the script information and SAVE

Prescribe Medication

Witeside, Kara
66 y/o F 10/11/1952
WT: 180.31 lb BSA: 1.23 m2
Provider: Best, JR, Wayne W
Preferred Pharmacy: [VA Pharmacy 10.6MU 7723](#)

Formulary Information
PLANABX
On Formulary (Non-Preferred)
No alternatives exists

Potential Interactions (6)

Allergies (4)
Crestor
Egg Derived
Penicillins
shellfish derived

Medications (5)
Vitamin C
[metFORMIN](#)
[levothyroxine](#)
HC 1% cream
[Crestor](#)

Current Problems (4)

Provider: Best, JR, Wayne W
Name: **lovastatin 20 mg tablet (generic)**
Dose: 20 mg oral tablet
Sig: take 1 tablet (20 mg) by oral route 2 times per day with meals
Dispense: Rx Only
Quantity: 100 Tablet Refills 2 [Pkg Sizes](#)

Allow Generic Substitution

Real Time Benefits			
<input checked="" type="checkbox"/> Prescriber	<input checked="" type="checkbox"/> Pharmacy	<input checked="" type="checkbox"/> Quantity	
Quantity	Copay	Remaining Deductible	Applied Deductible
#100	--	--	--

Pharmacy: VA Pharmacy 10.6MU 7723
Indications:
Indications to Pharmacy: (max 2)
Prior Authorization:
Notes to Pharmacy:
Prescriber aware of potential drug-allergy interaction. 55 of 210 characters used
Internal Comments 0 of 1000 characters used

lovastatin
(Lovastatin)
[Full Prescribing Information](#) [Patient Drug Info](#)
[Select Medications in PDR Therapeutic Class](#)
Terms of Service

[About FDB](#) [Patient Education](#) [+ Add another Rx](#)

[Previous](#) [Make Favorite](#) **Save**

Changing a Dose of an existing prescription in the Current Med List.

Back in the Send Rx window, select the Crestor and in the Action select Discontinue – to push to the Medication History.

The screenshot shows the 'Send Rx' window for patient Kara Witeside. The window title is 'Send Rx' and it contains a 'Send Selected Rx (0)' button. The main area displays a table of medications with columns for Medication, Dose Form, Qty/Unit, Sig, Refills, Pharmacy, Method, and Action. The 'Crestor' row is selected, and its 'Action' dropdown menu is open, showing options: Fill, Adjust, Delete, Discontinue, and Fill. The 'Discontinue' option is highlighted. The left sidebar shows patient information, payer details, and other links. The bottom right of the window shows pharmacy information for VA Pharmacy 10.6MU 7723.

Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> Mebendazole	1	1 Ampule	Take 1 PO ? every 2 weeks for 14 days.	0	VA Pharmacy 10.6MU 7723	eRx	Fill
<input checked="" type="checkbox"/> Crestor	10 mg oral tablet	90 Tablet	take 1 tablet (10 mg) by oral route once daily	1	VA Pharmacy 10.6MU 7723	eRx	Fill
<input type="checkbox"/> lovastatin	20 mg oral tablet	100 Tablet	take 1 tablet (20 mg) by oral route 2 times per day with	2	VA Pharmacy 10.6MU 7723	eRx	Fill

Changing a Dose of an existing prescription in the Current Med List.

Document the Discontinue Medication reason

Send RX window allows for sending the updated Medication removing the old from the window which updated the Medication window.

Discontinue Medication [X]

Crestor 10 mg oral tablet

- Abuse potential
- Adverse reaction
- Allergic reaction
- Changed strength
- Changed to another medication
- Completed course
- Ineffective
- Prescribed/recorded in error
- Too expensive
- No reason given
- Other _____

OK

Send Rx (2) [Send Selected Rx (0)]

<input type="checkbox"/> Medication	Dose Form	Qty/Unit	Sig	Refills	Pharmacy	Method	Action
<input type="checkbox"/> Mebendazole	1	1 Ampule	Take 1 PO ? every 2 weeks for 14 days.	0	VA Pharmacy 10.6MU 772?	eRx	Fill
<input type="checkbox"/> lovastatin	20 mg oral tablet	100 Tablet	take 1 tablet (20 mg) by oral route 2 times per day with	2	VA Pharmacy 10.6MU 772?	eRx	Fill

Current | Ineffective | **Historical** | Rx Fill History | Eligibility

Date	Last Prescribed	Rx Status	Name	Dose Description	Extended Sig
03/27/2019	03/27/2019		Crestor	10 mg oral tablet	take 1 tablet (10 mg) by oral route once daily

Upcoming Lunch and Learn Sessions

July 24, 2019

- Revisit MIPS/MACRA reporting 2019
- August 7, 2019 – Enterprise updates the next steps.

Questions?

