

Customer Number:298827

717811

\*INVOICE\*

TYRONE MERRITT  
KHALIFE MERRITT

1377 E WINDSOR RD APT 311  
GLENDALE, CA 91205-2637

Home: Bus: Cell: 818-331-6022  
Email: email|khalifemerritt@yahoo.com|home

Page 1 of 3



RUSNAK / PASADENA  
267-337 West Colorado Boulevard  
Pasadena, CA 91105  
Service & Parts: (626) 585-8188  
Office & Sales: (626) 449-0770

SERVICE ADVISOR: 750040 ARMANDO SAENZ

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
GREEN	97	JAGUAR XK8		SAJGX2748VC016081		138806 / 138806		TB431
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
23AUG97			18:00 31AUG15			CASH	01SEP15	
R.O. OPENED		READY		OPTIONS: ENG:4.0_Liter_Normally_Aspirated				
31AUG15		01SEP15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE TRANSMISSION IS SHIFTING LATE AND CLUNKING INTO GEAR. VEHICLE WAS TOWED IN. TRANSMISSION FAULT APPEARED ONCE. CHECK AND ADVISE

CAUSE: declined

21JAZ TRANSMISSION AUTO

6043	C	1.00
750021	C	0.00
		1.00

165.00 165.00

PARTS: 0.00 LABOR: 165.00 OTHER: 0.00 TOTAL LINE A: 165.00

138806 DECLINED TRANSMISSION REPLACEMENT. NOT DRIVEABLE. CUSTOMER WILL TOW OUT VEHICLE

\*\*\*\*\*

B PERFORM BASIC VEHICLE INSPECTION

VISS PERFORM BASIC VEHICLE INSPECTION

6043 I 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

138806 PERFORMED VIS FORM INSPECTION.

\*\*\*\*\*

C CHECK TYRE PRESSURES-INFLATE TO FACTORY RECOMMENDED SPECIFICATIONS AND DOCUMENT AS NECESSARY AS PER CALIFORNIA AIR RESOURCES BOARD (CARB) REQUIREMENTS

07JAZINFLATE CHECK TYRE PRESSURES-INFLATE TO FACTORY RECOMMENDED SPECIFICATIONS AND DOCUMENT AS NECESSARY AS PER CALIFORNIA AIR RESOURCES BOARD (CARB) REQUIREMENTS

6043 I 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

138806 SET LEFT FRONT TIRE TO 36LBS, RIGHT FRONT TIRE TO 36LBS, LEFT REAR TIRE TO 36LBS, AND RIGHT REAR TIRE TO 36LBS.

\*\*\*\*\*

D ALL ITEMS OR POSSESSIONS SHOULD BE REMOVED FROM THE VEHICLE BEFORE SERVICING. RUSNAK PASADENA JAGUAR HOLDS NO LIABILITY FOR THE LOSS OF ANY ITEM LEFT IN THE VEHICLE DURING SERVICE. BY SIGNING

SERVICE-PARTS DEPT. HOURS.	"BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY."	DESCRIPTION	TOTALS
MONDAY THRU FRIDAY 7:30 A.M. TO 6:00 P.M. NO VEHICLES RELEASED AFTER 6:00 P.M.	TERMS: CASH OR THE FOLLOWING CREDIT CARDS MASTERCARD · VISA · AMEX WE DO NOT ACCEPT OUT OF STATE OR TWO PARTY CHECKS	LABOR AMOUNT	
		PARTS AMOUNT	
I acknowledge notice and oral approval of an increase in the original estimated price. ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED ® = *REBUILT PARTS I hereby authorizes the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. NO GUARANTEE ON RUST WORK. PLEASE READ REVERSE SIDE, SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE IN ADVANCE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF.		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Notice to Consumer: Please read important information on back.

BAR REG# ARD003636

EPA # CAD 981672269

CUSTOMER COPY



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 Pasadena, CA 91105  
 Service & Parts: (626) 585-8188  
 Office & Sales: (626) 449-0770

SERVICE ADVISOR: 750040 ARMANDO SAENZ

SERVICE ADVISOR: JAMES W. HARRIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GREEN	97	JAGUAR XK8	SAJGX2748VC016081		138806 / 138806	TB431	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23AUG97			18:00 31AUG15			CASH	01SEP15
R.O. OPENED		READY	OPTIONS: ENG:4.0_Liter_Normally_Aspirated				
31AUG15		01SEP15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

I UNDERSTAND THE AFOREMENTIONED STATEMENT.

 THEFT ALL ITEMS OR POSSESSIONS SHOULD BE REMOVED  
 FROM THE VEHICLE BEFORE SERVICING. RUSNAK  
 PASADENA JAGUAR HOLDS NO LIABILITY FOR THE  
 LOSS OF ANY ITEM LEFT IN THE VEHICLE DURING  
 SERVICE. BY SIGNING I UNDERSTAND THE  
 AFOREMENTIONED STATEMENT.

 PARTS: 6043 I 0.00 (N/C)  
 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00  
 \*\*\*\*\*

EST: 165.00 31AUG15 14:43 SA: 750040

\*\*\*\*\*THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED\*\*\*\*\*

 ,, DESCRIPTION: BE95 Windshield Wiper Blades - Replace  
 ,, REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
 ,, PERSON CONTACTED: MERRITT, TYRONE

 ,, COMMENTS:  
 ,, RECOMMENDED BY: 6043 QUINTERO DENIAL ADDED BY: 750040 SAENZ  
 ,, LINE ASSOCIATED: ESTIMATE: 38.18

 ,, DESCRIPTION: will need transmission, checked for codes had 4 stored codes for  
 ,, REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
 ,, PERSON CONTACTED: MERRITT, TYRONE

 ,, COMMENTS:  
 ,, RECOMMENDED BY: 6043 QUINTERO DENIAL ADDED BY: 750040 SAENZ  
 ,, LINE ASSOCIATED: ESTIMATE: 11269.37

 ,, DESCRIPTION: engine breather hose  
 ,, REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
 ,, PERSON CONTACTED: MERRITT, TYRONE

 ,, COMMENTS:  
 ,, RECOMMENDED BY: 6043 QUINTERO DENIAL ADDED BY: 750040 SAENZ

SERVICE-PARTS DEPT. HOURS.		DESCRIPTION	TOTALS
MONDAY THRU FRIDAY 7:30 A.M. TO 6:00 P.M.		LABOR AMOUNT	
NO VEHICLES RELEASED AFTER 6:00 P.M.		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of an increase in the original estimated price.

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED ® = \*REBUILT PARTS

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. NO GUARANTEE ON RUST WORK.

PLEASE READ REVERSE SIDE, SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE IN ADVANCE.

CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF.

SIGNED AND RECEIVED

X

Notice to Consumer: Please read important information on back.

BAR REG# ARD003636

EPA # CAD 981672269

CUSTOMER COPY



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Pasadena, CA 91105  
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Office & Sales: (626) 449-0770SERVICE ADVISOR: **750040 ARMANDO SAENZ**

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
GREEN	97	JAGUAR XK8		SAJGX2748VC016081		138806 / 138806		TB431
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
23AUG97			18:00 31AUG15			CASH	01SEP15	
R.O. OPENED		READY		OPTIONS: ENG:4.0_Liter_Normally_Aspirated				
31AUG15		01SEP15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
,, LINE ASSOCIATED:					ESTIMATE:	49.50	

DESCRIPTION: water pump  
REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
PERSON CONTACTED: MERRITT, TYRONE  
COMMENTS:  
RECOMMENDED BY: 6043 QUINTERO DENIAL ADDED BY: 750040 SAENZ  
LINE ASSOCIATED: ESTIMATE: 396.00

DESCRIPTION: serpentine belt  
REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
PERSON CONTACTED: MERRITT, TYRONE  
COMMENTS:  
RECOMMENDED BY: 6043 QUINTERO DENIAL ADDED BY: 750040 SAENZ  
LINE ASSOCIATED: ESTIMATE: 66.00

DESCRIPTION: engine pan gasket  
REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
PERSON CONTACTED: MERRITT, TYRONE  
COMMENTS:  
RECOMMENDED BY: 6043 QUINTERO DENIAL ADDED BY: 750040 SAENZ  
LINE ASSOCIATED: ESTIMATE: 297.00

DESCRIPTION: rear main seal recommending to replace when removing transmissio  
REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
PERSON CONTACTED: MERRITT, TYRONE  
COMMENTS:  
RECOMMENDED BY: 6043 QUINTERO DENIAL ADDED BY: 750040 SAENZ  
LINE ASSOCIATED: ESTIMATE: 396.00

VEHICLE TO BE TOWED OUT

<div>SERVICE-PARTS DEPT. HOURS.</div> <div>MONDAY THRU FRIDAY 7:30 A.M. TO 6:00 P.M</div> <div>NO VEHICLES RELEASED AFTER 6:00 P.M.</div>	"BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY."	DESCRIPTION	TOTALS
	<div>TERMS: CASH OR THE FOLLOWING CREDIT CARDS</div> <div>MASTERCARD · VISA · AMEX</div> <div>WE DO NOT ACCEPT OUT OF STATE OR TWO PARTY CHECKS</div>	LABOR AMOUNT	\$ 165.00
		PARTS AMOUNT	\$ 0.00
		GAS, OIL, LUBE	\$ 0.00
		SUBLET AMOUNT	\$ 0.00
		MISC. CHARGES	\$ 0.00
		TOTAL CHARGES	\$ 165.00
		LESS INSURANCE	\$ 0.00
		SALES TAX	\$ 0.00
		PLEASE PAY THIS AMOUNT	\$ 165.00
<div>I acknowledge notice and oral approval of an increase in the original estimated price.</div> <div>ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED ® = *REBUILT PARTS</div> <div>I hereby authorizes the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. NO GUARANTEE ON RUST WORK.</div> <div>PLEASE READ REVERSE SIDE, SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.</div> <div>TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE IN ADVANCE.</div> <div>CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF.</div> <div>SIGNED AND RECEIVED X</div>			

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BAR REG# ARD003636

EPA # CAD 981672269

**CUSTOMER COPY**

Pasadena Jaguar  
267 W Colorado Blvd  
Pasadena, CA 91105

# Multi-Point Inspection Checklist

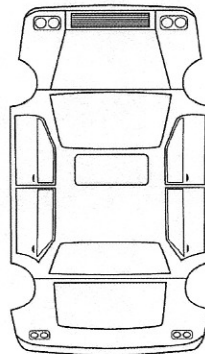
<b>Repair Order #</b>	<b>Customer Information</b>			<b>Vehicle Information</b>			
717811	<b>Name</b>	<b>Phone Number</b>	<b>Today's Date</b>	<b>Year</b>	<b>Make</b>	<b>Model</b>	<b>Mileage</b>
	Tyrone Merritt	(818)331-6022	09/01/2015	1997	JAGU	XK8	138806
	<b>Email address</b>			<b>VIN</b>			
	KHALIFEMERRITT@YAHOO.COM			SAJGX2748VC016081			
<b>Legend</b> <input checked="" type="checkbox"/> Passed Inspection <input type="checkbox"/> May Require Attention <input type="checkbox"/> Requires Attention <b>NI</b> = Not Inspected <b>NA</b> = Not Applicable    * = See Comments							

## Check the Following Systems or Components

<b>Lights/Horn/Blades</b>				
Lights: Interior & Exterior, Turn Signals, Hazard, Brake	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Horn Operation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Front Wiper Blades	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Rear Wiper Blades	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Fluids</b>		<b>Fill?</b>		
Window Washer Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Coolant Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Coolant Protection (Good to ____ °F)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Engine Oil	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Power Steering Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Battery (if not maintenance free)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Transmission Fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Brake Fluid Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Filters</b>				
Engine Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Fuel Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Cabin Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Battery</b>				
Battery Condition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Battery Cables and Connections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Factory Spec Cold Cranking Amps ____ amps				
Actual Cold Cranking Amps ____ amps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Inspect for Visual Leaks</b>				
Fuel System and Gas Cap Seating	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Engine, Transmission, Transfer Case, and Brakes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Engine Cooling System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Shocks and Struts – leaks and operation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Inspect for Visual Condition</b>				
Belts: (Engine, A/C, Accessory, and other)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Air Conditioning Temperature ____ °F	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Exhaust System Components	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Hoses: (Radiator, Power Steering, Heater, and A/C)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Steering Components and Linkage	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Driveshaft, Drive Axle Boots, and U-joints	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

## Tire / Brake Wear

<b>Left Front</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 9 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 8 ____mm ____/32"



<b>Right Front</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 9 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 8 ____mm ____/32"

<b>Left Rear</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 9 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 8 ____mm ____/32"

<b>Right Rear</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 9 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 8 ____mm ____/32"

<b>Tire Wear Indicates</b>			
Alignment Needed	<input checked="" type="checkbox"/>	Tire Rotation Needed	<input checked="" type="checkbox"/>
Wheel Balance Needed	<input checked="" type="checkbox"/>		

<b>Comments:</b>		
will need transmission, checked for codes had 4 stored codes for the transmission p1799,p1779,p1731, and p1722 incorrect gear ratio. car bangs into first gear and does not upshift into gear when driving. will need to start		
Armando Saenz	Daniel Quintero	
Service Advisor	Technician	Customer Signature

## Multi-Point Inspection Checklist

ADP, Inc. Dealer Services Group / 1950 Hassell Road / Hoffman Estates, IL 60169-6308 / [adpdealerservices.com](http://adpdealerservices.com) / 888.424.6342  
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