

Customer Number: 298827

716037

\*INVOICE\*

**TYRONE MERRITT**  
**KHALIFE MERRITT**

 1377 E WINDSOR RD APT 311  
 GLENDALE, CA 91205-2637

Home:

Bus:

Cell: 818-331-6022

Email: email|khalifemerritt@yahoo.com|home

Page 1 of 3



RUSNAK / PASADENA

 267-337 West Colorado Boulevard  
 Pasadena, CA 91105  
 Service & Parts: (626) 585-8188  
 Office & Sales: (626) 449-0770

SERVICE ADVISOR: 9013 EDEN ESPARZA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GREEN	97	JAGUAR XK8	SAJGX2748VC016081		135483 / 135486	TB507	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23AUG97			18:00 17APR15			CASH	15APR15
R.O. OPENED		READY	OPTIONS: ENG:4.0_Liter_Normally_Aspirated				
10APR15		15APR15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES HE WAS TOLD BY ANOTHER SHOP THAT HE NEEDS A THERMOSTAT AND WATERPUMP. CUSTOMER REQ TO HAVE THESE ITEMS CHECKED IF NEEDED TO BE REPLACED. ALSO BYPASS HOSES ARE LEAKING FROM HEADER TANK TO RADIATOR AND T-STAT HOUSING.

CAUSE: BYPASS HOSES LEAKING,  
26JAZ COOLING SYSTEM

750006	C	1.00			165.00	165.00	
1 MJA4560BE	HOSE		28.79		28.79	28.79	
1 MJA4560DB	HOSE		40.94		40.94	40.94	
PARTS:	69.73	LABOR:	165.00	OTHER:	0.00	TOTAL LINE A:	234.73

135483 PRESSURE TEST COOLING SYSTEM, REPLACED BYPASS HOSES.  
CUSTOMER DECLINED WATER PUMP AND THERMOSTAT HOUSING AT THIS TIME.

\*\*\*\*\*

B CHECK TYRE PRESSURES-INFLATE TO FACTORY RECOMMENDED SPECIFICATIONS AND DOCUMENT AS NECESSARY AS PER CALIFORNIA AIR RESOURCES BOARD (CARB) REQUIREMENTS

07JAZINFLATE CHECK TYRE PRESSURES-INFLATE TO FACTORY RECOMMENDED SPECIFICATIONS AND DOCUMENT AS NECESSARY AS PER CALIFORNIA AIR RESOURCES BOARD (CARB) REQUIREMENTS

750006	I	0.00				(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
135483 SET LEFT FRONT TIRE TO 36LBS, RIGHT FRONT TIRE TO 36LBS ,							
LEFT REAR TIRE TO 36LBS, AND RIGHT REAR TIRE TO 36LBS.							

\*\*\*\*\*

C ALL ITEMS OR POSSESSIONS SHOULD BE REMOVED FROM THE VEHICLE BEFORE SERVICING. RUSNAK PASADENA JAGUAR HOLDS NO LIABILITY FOR THE LOSS OF ANY ITEM LEFT IN THE VEHICLE DURING SERVICE. BY SIGNING I UNDERSTAND THE AFOREMENTIONED STATEMENT.

THEFT ALL ITEMS OR POSSESSIONS SHOULD BE REMOVED FROM THE VEHICLE BEFORE SERVICING. RUSNAK PASADENA JAGUAR HOLDS NO LIABILITY FOR THE LOSS OF ANY ITEM LEFT IN THE VEHICLE DURING SERVICE. BY SIGNING I UNDERSTAND THE

SERVICE-PARTS DEPT. HOURS.		DESCRIPTION	TOTALS
MONDAY THRU FRIDAY 7:30 A.M. TO 6:00 P.M.		LABOR AMOUNT	
NO VEHICLES RELEASED AFTER 6:00 P.M.		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

I acknowledge notice and oral approval of an increase in the original estimated price.

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED ® = \*REBUILT PARTS

I hereby authorizes the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. NO GUARANTEE ON RUST WORK.

PLEASE READ REVERSE SIDE. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE IN ADVANCE.

CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF.

SIGNED AND RECEIVED X

Notice to Consumer: Please read important information on back.

BAR REG# ARD003636

EPA # CAD 981672269

CUSTOMER COPY

Customer Number: 298827

716037

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SERVICE ADVISOR: 9013 EDEN ESPARZA



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SERVICE ADVISOR, 3015 ELM STREET

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GREEN	97	JAGUAR XK8	SAJGX2748VC016081		135483 / 135486	TB507	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23AUG97			18:00 17APR15			CASH	15APR15
R.O. OPENED		READY		OPTIONS: ENG:4.0_Liter_Normally_Aspirated			
10APR15		15APR15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
AFOREMENTIONED STATEMENT.							
	750006	I		0.00			(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
*****							
D PERFORM COMPLIMENTARY MULTI-POINT INSPECTION							
VIS PERFORM COMPLIMENTARY MULTI-POINT INSPECTION							
	750006	C		0.00		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
135483 PERFORMED VIS FORM INSPECTION.							
*****							
E** PROVIDE JAGUAR SERVICE LOANER							
CAUSE: SERVICE LOANER							
61JAZ PROVIDE JAGUAR SERVICE LOANER							
	750006	W		0.00			(N/C)
SUBL WARRANTY RENTAL							
		W					(N/C)
FC: 1							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00
*****							
F** CUSTOMER REQ TO CHECK TRANSMISION FOR ANY LEAKS AND ANY CODES IN							
TCM							
21JAZ TRANSMISSION AUTO							
	750006	C		0.50		82.50	82.50
4L MANAGER COURTESY ADJ LBR						-82.50	-82.50
10 MAINTENANCE							
	750006	C		0.00		0.00	0.00
PARTS:	0.00	LABOR:	82.50	OTHER:	-82.50	TOTAL LINE F:	0.00
135483 CHECK FOR LEAKS FROM TRANSMISSION, NO LEAKS, DTC STORED IN							
TCM; P1797 CAN TRANSMISSION CONTROL MODULE TO ENGINE CONTROL MODULE							
MALFUNCTION. CLEARED DTCS							
*****							

~|

SERVICE-PARTS DEPT. HOURS.		DESCRIPTION	TOTALS
MONDAY THRU FRIDAY 7:30 A.M. TO 6:00 P.M. NO VEHICLES RELEASED AFTER 6:00 P.M.		LABOR AMOUNT	
		PARTS AMOUNT	
TERMS: CASH OR THE FOLLOWING CREDIT CARDS MASTERCARD · VISA · AMEX WE DO NOT ACCEPT OUT OF STATE OR TWO PARTY CHECKS		GAS, OIL, LUBE	
		SUBLET AMOUNT	
I acknowledge notice and oral approval of an increase in the original estimated price. ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED ® = *REBUILT PARTS I hereby authorizes the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. NO GUARANTEE ON RUST WORK. PLEASE READ REVERSE SIDE, SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE IN ADVANCE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF.		MISC. CHARGES	
		TOTAL CHARGES	
SIGNED AND RECEIVED X		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

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BAR REG# ARD003636

EPA # CAD 981672269

CUSTOMER COPY



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SERVICE ADVISOR: **9013 EDEN ESPARZA**

Email: email|khalilmeritt@yahoo.com|home

SERVICE ADVISOR: 5075 EDEN 2011

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GREEN	97	JAGUAR XK8	SAJGX2748VC016081		135483 / 135486	TB507	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23AUG97			18:00 17APR15			CASH	15APR15
R.O. OPENED		READY		OPTIONS: ENG:4.0_Liter_Normally_Aspirated			
10APR15		15APR15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 165.00				10APR15 12:36	SA: 9013		

EST: 330.00 10APR15 12:56 SA: 9013

EST: 802.03 14APR15 13:42 SA: 9013

\*\*\*\*\*THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED\*\*\*\*\*  
 DESCRIPTION: MA49 Wheel(s)/Tire(s) - Mount and Balance 255/45/18 HANKOOK VENTU  
 REASON DENIED: COM DECLINED CUST WILL GO TO COMPETITOR  
 PERSON CONTACTED: MERRITT, TYRONE  
 COMMENTS:  
 RECOMMENDED BY: 750006 GRAY DENIAL ADDED BY: 9013 ESPARZA  
 LINE ASSOCIATED: ESTIMATE: 1369.86

DESCRIPTION: RETURN POWER STEERING HOSE LEAKING. RECOMMEND RETURN  
 REASON DENIED: FDW DECLINED ALL WORK, NO REASON GIVEN BY CUSTOMER  
 PERSON CONTACTED: MERRITT, TYRONE  
 COMMENTS:  
 RECOMMENDED BY: 750006 GRAY DENIAL ADDED BY: 9013 ESPARZA  
 LINE ASSOCIATED: ESTIMATE: 417.18

called and no answer or  
 message to leave 4-13-15 at  
 4:24 pm.

SERVICE-PARTS DEPT. HOURS.		DESCRIPTION	TOTALS
MONDAY THRU FRIDAY 7:30 A.M. TO 6:00 P.M.		LABOR AMOUNT	\$ 247.50
NO VEHICLES RELEASED AFTER 6:00 P.M.		PARTS AMOUNT	\$ 69.73
		GAS, OIL, LUBE	\$ 0.00
		SUBLET AMOUNT	\$ 0.00
		MISC. CHARGES	\$ -82.50
		TOTAL CHARGES	\$ 234.73
		LESS INSURANCE	\$ 0.00
		SALES TAX	\$ 6.28
		PLEASE PAY THIS AMOUNT	\$ 241.01

SIGNED AND  
 RECEIVED **X**

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BAR REG# ARD003636

EPA # CAD 981672269

**CUSTOMER COPY**

Pasadena Jaguar  
267 W Colorado Blvd  
Pasadena, CA 91105

# Multi-Point Inspection Checklist

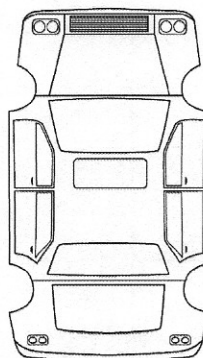
<b>Repair Order #</b> 716037	<b>Customer Information</b> <b>Name</b> Tyrone Merritt <b>Phone Number</b> (818)331-6022 <b>Today's Date</b> 04/15/2015 <b>Email address</b> KHALIFEMERRITT@YAHOO.COM	<b>Vehicle Information</b> <b>Year</b> 1997 <b>Make</b> JAGU <b>Model</b> XK8 <b>Mileage</b> 135483 <b>VIN</b> SAJGX2748VC016081 <b>State Inspection Due</b>
<b>Legend</b> <input checked="" type="checkbox"/> Passed Inspection <input type="checkbox"/> May Require Attention <input type="checkbox"/> Requires Attention <b>NI</b> = Not Inspected <b>NA</b> = Not Applicable   * = See Comments		

## Check the Following Systems or Components

<b>Lights/Horn/Blades</b>			
Lights: Interior & Exterior, Turn Signals, Hazard, Brake	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Horn Operation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Front Wiper Blades	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rear Wiper Blades	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Fluids</b>	<b>Fill?</b>		
Window Washer Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coolant Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coolant Protection (Good to ____ °F)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engine Oil	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Power Steering Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Battery (if not maintenance free)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transmission Fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake Fluid Reservoir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Filters</b>			
Engine Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fuel Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cabin Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Battery</b>			
Battery Condition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Battery Cables and Connections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Factory Spec Cold Cranking Amps ____ amps			
Actual Cold Cranking Amps ____ amps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Inspect for Visual Leaks</b>			
Fuel System and Gas Cap Seating	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engine, Transmission, Transfer Case, and Brakes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engine Cooling System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shocks and Struts – leaks and operation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Inspect for Visual Condition</b>			
Belts: (Engine, A/C, Accessory, and other)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Air Conditioning Temperature ____ °F	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhaust System Components	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hoses: (Radiator, Power Steering, Heater, and A/C)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Steering Components and Linkage	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Driveshaft, Drive Axle Boots, and U-joints	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Tire / Brake Wear

<b>Left Front</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 3 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 10 mm ____/32"



<b>Right Front</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 3 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 10 mm ____/32"

<b>Left Rear</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 3 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 10 mm ____/32"

<b>Right Rear</b>	
<input checked="" type="checkbox"/>	Tire Tread Depth 2 ____/32"
<input type="checkbox"/>	Tire Wear
<input type="checkbox"/>	Tire Pressure @ ____ Set to ____
<input checked="" type="checkbox"/>	Brake Lining 10 mm ____/32"

<b>Tire Wear Indicators</b>			
Alignment Needed	<input checked="" type="checkbox"/>	Tire Rotation Needed	<input checked="" type="checkbox"/>
Wheel Balance Needed	<input checked="" type="checkbox"/>		

<b>Comments:</b>		
THERMOSTAT, THERMOSTAT HOUSING, WATER PUMP, BYPASS HOSE FROM HEADER TANK TO RADIATOR, LEAKING. REC		
Eden Esparza	Samuel Gray	
Service Advisor	Technician	Customer Signature

5

Pasadena Jaguar  
267 W Colorado Blvd  
Pasadena, CA 91105

## Multi-Point Inspection Checklist

### Comments:

NO TRANSMISSION LEAKS, STORED DTC P1797 CAN TRANSMISSION CONTROL MODULE TO ENGINE  
CONTROL MODULE MALFUNCTION.

POWER STEERING HOSE LEAKING. RECOMMEND BOTH HOSES PRESSURE AND RETURN

Eden Esparza  
Service Advisor

Samuel Gray  
Technician

Customer Signature

