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Customer Service Representative

Salto Gymnastics is looking for dedicated Customer Service Representatives that work well in a team environment and want to be a part of our growing success.

There is one, possibly two positions available with an average rate of pay of \$13-\$17/hr based on experience. Part time hours are available.

Be part of a dynamic and growing team that provides world-class customer service to members of our gymnastics family/community and Strathcona County.

As our Customer Service Representative, you will attract potential customers and service existing customers by answering class, camp, preschool and birthday party questions; making suggestions that are age and skill level appropriate. You will enter new customers, creating accounts by recording customer information in our client management system. You will maintain customer records by updating their account information. You will resolve any service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem; expediting correction or adjustment and following up to ensure resolution.

If you have excellent communication skills, a clear speaking voice and you are solution oriented than we want to hear from you.

Apply today and join a company that offers a benefits and wage package, opportunities for bonuses, a "promote from within" philosophy and a diverse and fun work atmosphere.

How to Apply: Reply to ad with resume, attention to Caylie Elzinga. celzinga@saltogymnastics.com

Gymnastics and customer service experience an asset.