

**ROGER HOWSON**  
ICDR, Inc. dba: Claims Dispute Resolution  
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## EXPERIENCE

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<b>ICDR Inc: Claims Dispute Resolution, CEO and President</b> Appraisals, arbitrations, mediation, public adjusting, and adjusting services.	2001-Present
<b>Career Improvement Group, Director of Career Services</b> Counselor, Trainer, Educator, Radio Host of KVI's "It's Your Job"	1999-2001
<b>Adjusters International, Vice President</b> Public adjusting services on residential and commercial claims.	1994-2000
<b>Kaye Company, Inc., Vice President</b> Public adjusting services on residential and commercial claims.	1982-1994
<b>Magnoni and Howson Claims Consultants, Public Adjuster</b> Public adjusting services on residential and commercial claims.	1981-1982
<b>Arrowsmith Public Adjusters, Public Adjuster</b> Public adjusting services on residential and commercial claims.	1980
<b>State Farm Fire and Casualty Insurance Company, Field Claims Representative</b> Property and casualty, auto (property and bodily injury), and commercial claims.	1977-1980

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## EDUCATION

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<b>Master of Arts: Whole Systems Design</b>	Antioch University	1999
<b>Certified in Adult Development</b>	Hudson Institute of Santa Barbara	1999
<b>Bachelor of Arts: English</b>	University of Washington	1977

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## LICENSES

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**Independent & Public Adjuster** – Washington  
**Adjuster** – Oregon

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## ASSOCIATIONS

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<b>Puget Sound Adjusters Association</b> <i>Education/Editor</i>	2011-Present
<b>Oregon Claims Adjusters Association</b> <i>Education</i>	2015-Present
<b>Tacoma Claims Adjusters Association</b> <i>President</i>	2008-2010
<i>Education/Editor</i>	2005-Present
<b>Seattle Claims Adjusters Association, Education Chair</b>	2005-Present
<b>Puget Sound Career Development Association</b> <i>President</i>	2007-2008
<i>Board</i>	2005-2008
<b>International Career Development Conference, Associate/Sponsor</b>	2002-2008
<b>Property Loss Research Bureau, Associate/Sponsor</b>	2008

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**TESTIMONIAL: DEPOSITION / TRIAL**

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*Martin Manglona v Allstate Insurance.* Trial Testimony 1995

*Evelyn Layco v Allied/Nationwide Insurance.* Trial Testimony 2008

*Grace Missionary Baptist Church v Guide One Insurance.* Deposition 2008/Trial Testimony 2009

*Barbara & Jerry Kelly v Allstate Insurance.* Deposition 2009

*Michael Scott v Esurance.* Deposition 2009

*Scott McGowan v PEMCO Insurance.* Deposition 2009

*McClincy Brothers Floor Covering, Inc. v Truck Insurance Exchange.* King County Superior Court No. 08-2-38848-4 SEA. Deposition 5/26/10

*Janet & Roger Stegall v Hartford Insurance.* King County Superior Court No.07-2-39457-5 SEA. Trial testimony 7/21/10

*James & Erica Jamir v Travelers Insurance.* Deposition 2010

*Saesere & Saechao v Liberty Mutual.* King County Superior Court No. 09-2-21794-7 SEA. Trial testimony 11/29/10

*MK Lim, Inc. dba Best Lynnwood Motor Inn v Greenwich Insurance Company.* United States District Court Western District of Washington at Seattle No. CV10-00374 MJP. Trial testimony 6/22/11

*Joel Johnson v Mount Vernon Insurance.* King County Superior Court No.10-2-03695-4SEA. Trial testimony 10/10/11

*Barbara Dove v Farmers Insurance Company.* Deposition 2011

*Hayes v Safeco Insurance Company.* Deposition 2012

*Evergreen Restoration Inc. v Estate of Edward Seldon Thayer.* Deposition 2012

*Alki Condominium Association v Farmers Insurance Company.* Deposition 2012

*Elizabeth & Scott Yancey v. The Automobile Insurance Company of Hartford.* US District Court Western District of Washington at Seattle No. 11-01329RAJ. Trial testimony 12/6/12

*Washington Federal, Inc. v USAA Casualty Insurance Company.* Deposition 1/30/2013